# -MedSelect\*



## **Display Terminal (DT)** User Guide





Copyright © 2020 ARxIUM

Confidential and Proprietary. All rights reserved.

All information in this manual is proprietary information of ARxIUM.

Due to continued product development this information may change without notice. The information and intellectual property contained herein is confidential between ARxIUM and the client and remains the exclusive property of ARxIUM. If you find any problems in the documentation, please report them to us in writing. ARxIUM does not warrant that this document is error-free.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means including, but not limited to, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of ARxIUM.

All trademarks, service marks, and copyrights are the property of their respective owners. ARxIUM<sup>™</sup> is a trademark of ARxIUM Inc. and is registered in the United States Patent and Trademark Office, in the Canadian Intellectual Property Office, and in the Office of Harmonization for the Internal Market.

MedSelect<sup>™</sup> is a trademark of ARxIUM, Inc.

ARxIUM

1400 Busch Parkway

Buffalo Grove, IL 60089

1-888-537-3102

Internet E-Mail: info@arxium.com

Website: www.arxium.com



## **Version**

PCN2020-235-A - Display Terminal (DT) User Guide

Revision	Description	Software Version	Date
A	Initial Release (previously WT00282)	9.0	2020-07-13



## Table of Contents

Documentary Considerations	
Safety Conventions	8
Correct Usage of MedSelect™	9
Images/Database Disclaimer	9
Glossary	10
1 - Getting Started	12
Locating Tasks	
Selecting Buttons and Keys	12
Role of the MedSelect System Administrator	13
Role of the DT User	13
Viewing the Announcements Window	14
Logging On	14
Changing your Password	
Logging Off	17
Witness logon	
2 - Hardware Overview	19
Hardware Components	19
The Server	
The MedSelect Display Terminal (DT) - or Client	
2D Fixed Mount Barcode Scanner	21
Proximity Card Reader	21
Biometric Fingerprint Reader	21
Receipt Printer	21
Label Printer	21
Unit Dose Module (UDM)	
The Drawer Module (DM)	
The Compact Drawer Module (CDM)	



Pa	aae	5
	~ <u>9</u> 0	<u> </u>

The Single-Item Access (SIA) Drawer	25
Troubleshooting SIA Drawers and Positions	25
SIA Drawer Errors	
Supply Cabinet Module (SCM)	
External Lock Module (ELM)	
Standard Tower	29
Integrated Tower	
Care of the System	
3 - Fingerprint Registration	
Registering Fingerprints	
4 - MedOrders	
Viewing MedOrders	
Viewing Drug Allergies	
Viewing Drug Info	
Dispensing MedOrders	
Too Few and Too Many	
Adding a Patient	
Working with My Patients	40
Adding a Patient to My Patients	41
Deleting a Patient from My Patients	41
Searching for a Patient	
Searching by Patient Name	42
Viewing Medication Details	43
Viewing MedOrder Medication Details	43
Clinical Comments	45
Pharmacy Check Items	45
Dispensing Queued Orders	
PRN Dispense Count Orders	47
Dismissing a MedOrder	
Dispensing Exclusive MedOrders	



Page 6

Di	ispensing Order	48
Ve	erifying a Dispense	49
Di	ispensing Supplies without a MedOrder	49
	If the DT is set up as a picklist station:	49
	If the DT is set up as a MedOrder station:	50
	Patient Charting Without a MedOrder	50
W	orking in Offline Mode	51
	Dispensing in Offline Mode	52
	Printing a Patient-Specific Label	52
Ca	anceling a Dispense	52
	Counting Remaining Items When Canceling a Dispense	54
	Returning a Supply by Scanning an Item	54
	Returning Supplies with More Than One Drawer	55
Re	e-Opening a Position	55
5 -	Pick List	. 57
	Viewing Medication Details from a Picklist	60
6 -	Kits	. 61
Di	ispensing a Kit	
Re	eturning Kit Supplies	62
-		<b>C A</b>
7 -	Equivalents	. 64
Ec	quivalent Supplies	64
Fi	nding Supply Equivalents	64
8 -	Usage	. 66
9 -	Auditing	. 67
Αι	uditing Without Login Ability	70
10	-Discrepancies	. 71
Re	esolving Count Discrepancies	71



Page 7

	101
Restocking/Auditing Without Login Ability	
Registering Barcodes for Restocking	
Restocking Patient-Specific	
Adjusting a Drawer Count	
Adjusting a Stock Amount	
Restocking Using a Barcode Scanner	
Restocking Standard Drawers	91
Restocking Supplies	
13 -Restocking	91
Restocking/Auditing Without Login Ability	
Adjusting a Retrieve Drawer Count	
Retrieving Supplies	
12 - Retrieving	88
Returning and Wasting in Offline Mode	
Returning Supplies with More Than One Drawer	
Wasting a Supply	85
Returning a supply by scanning an item	85
Returning a supply from the Usage tab	84
Returning a Supply	
11 -Returning and Wasting	
Adjusting a Drawer Count	
Clearing Failed Position Flags	80
Resolving Retrieve Discrepancies	
Resolving Restock Discrepancies	77
Resolving Too Many Dispensed Discrepancies	
Resolving Too Few Dispensed Discrepancies	75
Viewing Previous Accesses to a Discrepant Position	
Viewie z Dreviewe Accesses to a Discourse at Desitien	



## **Documentary Considerations**

#### **Safety Conventions**

The following safety conventions might be used throughout this manual:



A **danger** indicates a hazardous situation that, if not avoided, will result in death or serious injury.

A danger is noted by: an exclamation point inside a red triangle, and the word "**DANGER**".

Note: the signal word "DANGER" is limited to the most extreme situations.



A **warning** indicates a hazardous situation that, if not avoided, could result in death or serious injury.

A warning is noted by: an exclamation point inside an orange triangle, and the word "**WARNING**".



A **caution** indicates a potentially hazardous situation exists which, if not avoided, may result in minor or moderate injury or product damage.

A caution is noted by: an exclamation point inside a yellow triangle, and the word "CAUTION".



A notice indicates information considered important but not hazard related.

A **notice** is noted by: an exclamation point inside a blue triangle, and the word "**NOTICE**".

Note:

A **note** indicates operation or maintenance information which is helpful to improve performance or operation.

A note is noted by the word "Note" in bold print.



#### Correct Usage of MedSelect<sup>™</sup>



This manual explains the correct way to use your MedSelect<sup>™</sup> System. Failure to follow the instructions in this manual may result in delivery of incorrect medication or in missing medication, which could cause serious injury or death. Read this manual thoroughly and refer back to it often when dispensing from your MedSelect System. If anything contained in this manual is unclear to you or if it appears that any portions of the manual are missing, please contact your ARxIUM, Inc. representative or call ARxIUM, Inc. at **1-888-537-3102**.

#### **Images/Database Disclaimer**

ARxIUM, Inc. makes no warranty or representation, express or implied, as to the accuracy or correctness of the images/database, which images/database is provided to customer "as is." ARxIUM, Inc. specifically disclaims the implied warranty of merchantability and fitness for a particular purpose.

Customer acknowledges, in connection with the use of the images/database, that the information contained therein is intended as a supplement to, and not a substitute for, the knowledge, expertise, skill, and judgement of pharmacists and other healthcare professionals in patient care. Customer acknowledges that the professional duty to the patient in providing healthcare services lies solely with the healthcare professional providing patient care services. Customer takes full responsibility for the use of information provided by the images/ database in patient care and acknowledges that the use of the images/database in no way is intended to replace or substitute for professional judgement.

ARxIUM, Inc. does not assume any responsibility for actions of customer which may result in any liability or damages due to malpractice, failure to warn, negligence or any other basis. Customer shall ensure that all healthcare professionals using the images/ database are aware of the limitations of the use of the images/database.



#### Glossary

•	[no acronym]	Standard Tower	A configurable storage module in MedSelect that supplements storage space with controlled access to intravenous medications and general hospital supplies
•	[no acronym]	Integrated Tower	A configurable storage module in MedSelect that works in conjunction other modules and supplements storage space with controlled access to intravenous medications and general hospital supplies
•	AWS	Administrative Workstation	A software application that runs on a networked personal computer (PC) through a medical facility's server, which allows its user to maintain and manage MedSelect
•	DM	Drawer Module	A configurable storage container in MedSelect that dispenses unit-dose pouches, ampules, vials, cartridges, tablets, capsules, and items such as ointments, creams, and inhalers
•	DT	Display Terminal	A combination of computer and software that can be used as a virtual station, or in any combination with drawer modules, supply cabinets/towers, unit dose modules, and locks for securing doors, which monitors medication and/or supply inventory, allows dispensing of medications/supplies, and permits its user to waste or return unused items
•	ELC	Electronic Lock Controller	The device to which a user connects the SCM and the ELM, and through which, a user configures them in AWS (as part of the AWS setup)
•	ELM	External Lock Module	A retrofittable, electronic lock that can be attached to almost any cabinet or refrigerator to secure the items within
•	IM	Intramuscular	Into the muscle; typically used in the context of syringe needle injections (of fluids) into the body
•	MAR	Medication Administration Record	Legal record of the drugs administered to a patient by medical staff during their course of treatment at a medical facility





•	NDC	National Drug Code	A unique 10-digit, 3-segment numeric identifier assigned to each medication listed under Section 510 of the US Federal Food, Drug, and Cosmetic Act
•	NWS	Nursing WorkStation	An integrated hardware and software solution in MedSelect, designed to simplify and streamline the routine of dispensation of medication
•	PRN	Pro re nata	Latin for "as needed"
•	SCM	Supply Cabinet Module	An all-purpose storage cabinet that can be configured to suit varying needs
•	SIA	Single-Item Access	A type of dispensation drawer designed to increase patient safety and reduce the potential for errors, by limiting access to only a specific location within a drawer using a rotating belt with custom openings
•	UDM	Unit Dose Module	A storage container in MedSelect that allows dispensation of medications and/or therapeutic modalities in only unitized doses or quantities



## 1 - Getting Started

This chapter introduces you to the functions and features of the MedSelect Display Terminal (DT), and covers the following topics:

- The Dispensing Process
- Role of the MedSelect System Administrator
- Role of the DT User
- Viewing the Announcements Window
- Logging On and Logging Off

The MedSelect Display Terminal (DT) consists of a combination of computer and software that can be used as a virtual station, or in any combination with drawer modules, supply cabinets/towers, unit dose modules, and locks for securing doors. The DT monitors medication and/or supply inventory, allows dispensing of medications/supplies, and permits the user to waste or return unused items.

The MedSelect computer and software provide a link between the pharmacy information system and the DT, by taking pharmacy information, processing it according to specifications, and then sending medication information to the DT, where it is stored, ready for dispensing.

This manual is designed around the tasks performed using the DT. There is no set order in which it must be used; each module has its own chapter. Read the entire manual before using the DT. This manual is designed to help find information when needed.

#### Locating Tasks

To locate a particular task to perform, refer to the Table of Contents or Index. Tasks with several steps are presented as numbered lists.

#### Selecting Buttons and Keys

When you are told to select a particular button, or press a key, the button or key will be shown in bold italics, like this: *OK*.

Here's a brief summary of how the DT works in a MedOrder environment, and in a pick list environment. A MedOrder environment is one in which orders come from your pharmacy system interface; they are patient specific. A pick list environment is one in which the user has access to a list of items, from which to pick to fulfill orders.

- In a MedOrder environment, patient orders for medications are received via an interface from the pharmacy system and are stored on the server. All patients assigned to the DT's department are accessible on the Patient Dispensing tab window. The user selects a patient by selecting the patient name, and the patient's orders will be displayed.
- In an Override (sometimes referred to as Pick List) environment, the user has access to all medications and supplies that are stored at the station and for which the user has access rights. The user scrolls through the list and then picks an item to dispense.



In override, patients can be loaded and dispensed against for usage and tracking purposes; however, this bypasses any association with MedOrders. The purpose of override mode is:

- A DT might not be configured to support MedOrders
- The MedOrder interface may be down, and the system is set to override at the facility level
- A MedOrder may not have been received for the medication needed

#### Role of the MedSelect System Administrator

The MedSelect system administrator is responsible for ensuring that the MedSelect software is set up properly and operates as intended. Some the tasks will be performed only once, and unless it's necessary to change something, there is no need to perform them again. Let's take a look at the tasks the MedSelect administrator performs at the DT in the following table.

Task	What's Involved
Add or modify users	Grant new users access rights to the DT, and modify users' privileges.
Configure cabinets and assign supplies	The MedSelect software guides the administrator through cabinet configuration, permitting him/her to set up cabinets and their contents.
Audit and resolve count or location discrepancies	Investigate and resolve irregularities when the actual quantities in a drawer do not match those shown on the touch screen.
Add, edit, and delete system messages	Administer system messages viewed by all users

#### **Role of the DT User**

The DT user is responsible for the day-to-day dispensing from the DT. The activities the DT user performs include checking in items arriving from the pharmacy, dispensing items, verifying items that have been dispensed as intended, and troubleshooting when there are problems with discrepancies.



#### **Viewing the Announcements Window**

When you launch the DT application, you see the announcements window, shown here.

On this window, you see system announcements on the left, and alerts on the right. Out of stock, below minimum, failed positions, discrepancies, and other alerts that require pharmacy attention appear in red. Announcements and alerts are created and submitted via the Administrative WorkStation (AWS), by a system administrator.

**Note**: You must log off the DT application if you want to return to the announcements window.

Announcements Aler Created on Sunday, 01 Apr: 2018 7:50 AM by AXTMANJAMM1 20 DO NOT PULL A DULK SETZO PRODUCT BEFORE CHECKING USAGE TO SEE IF TT	Descrive
Amountements Amountements Created on Sunday, 01 Apr: 2018 7:55 AM By AXTMANTAMMI OR NOT PULL A BULK SETZE PRODUCT BEFORE ELECKING USAGE TO SEE IF T	11 Feed
Created on Sunday, 01 Apr 2018 7:53 AM By AXTMAN,TAMMI 722 DO NOT PULL A BULK SIZED PRODUCT BEFORE CHECKING USAGE TO SEE IF IT	
	RAM crepancies: 1 CR Meds, since 4/19/2019 7:25 AM
HAS BEEN PULLED. 7:2	4 AM w order received (Nurse Amy Jones)
Created on Wednesday, 06 Aug 2014 1:52 PM By AXTMAN,TAMMI TOO MANY TOO FEW IS ONLY FOR NARCOTICS 722 Du	to Fock - promethaane 50MG ING (FLEX DM)
711 Period	I3 AM Iow min - lidocaine 100MG/SML SYRG (FLEX SCM)
7:00 Net	9 AM w Med Orders in last 60 minutes: 1
7:00 Net	13 AM w order received (Nurse Hannah Davis)
839 300 300	H AM 1 of stock - naloxone 0.4MG/ML IN3 (FLEX DM)
6.55 Bet	12 AM Iow min - sodium chloride 0.9% INJ (FLEX SCM)
6x4	IS AM w order received (Nurse Hannah Davis)
63	16 AM w order received (Nurse David Smart)
6.2	17 AM

#### Logging On

Every authorized MedSelect user has an assigned user name and password. After you click *Login*, the Login window appears, as you see here.





To log on do one of the following:

- 1. Use the virtual keyboard to type your user name.
- 2. Swipe the card if the card swiper is installed.
- 3. Scan the proximity card in front of the reader if the proximity reader is installed.
- 4. Scan the badge if the name badge has a bar- code and the barcode scanner has been installed.
- 5. Then, if prompted, type your password, and click *Log In*.

User:	×
Password:	×

**Innovative Pharmacy Solutions** 

 Alternatively, place your registered finger on the biometric scanner if the biometric scanner is installed and you have a registered fingerprint.

> After a successful log in, the main window opens to the MedOrders tab





#### **Changing your Password**

You may be forced to change your password, if the system is configured to force a password change periodically, or an administrator may have reset your password.

You may change your password at any time, following the steps below:

- 1. Log into the DT.
- Select this "hamburger" icon (located in the upper left portion of any DT window) to open the Navigation Menu, then choose *Change Password* "hamburger" icon.





- 3. Type the current password.
- 4. Type a new password.
- Type the new password again in the Confirm Password field, and select *Change Password* to accept the new password.

Change Password
Current
Password:
New Password:
Confirm

#### **Logging Off**



Log out immediately after activity at the DT is finished even though an automatic Log Out time is set at the Administrative Workstation, to avoid unauthorized use. To log out, select the logout icon in the upper right corner.



#### Witness logon

You may need a witness to logon to verify there is an authorized witness present, when wasting, returning, or retrieving a supply. The witness Login Window will open when you try to waste, return, or retrieve a supply that is flagged as Witness Required by a System Administrator. Similarly, the Witness Login window appears when you are resolving a discrepancy in a count remaining drawer.



**Note**: Witnesses may have either witness or audit witness rights. Refer to the MedSelect Administrative WorkStation User Guide for details on the differences between these witness rights.

A witness will log on the same way as a standard user but must have witness access rights assigned, as part of his/her user profile. A witness cannot be the same person who is wasting, returning, or retrieving a supply or resolving a count remaining discrepancy.



## 2 - Hardware Overview

This chapter describes the MedSelect cabinets and other hardware used with your MedSelect Display Terminal (DT), and includes the following topics:

- Hardware Components
- Care of the System

#### **Hardware Components**

The hardware used with the DT, shown in the following figure, is easy to use and maintain.







#### **The Server**

The MedSelect server is a centralized computer, which runs the MedSelect proprietary database and interface engine. The server communicates with each Display Terminal (DT), stores all patient information and transactions for five years, and provides information tracking and reporting functions. This client/server architecture includes a Windows operating system, an Oracle relational database management system, and an interface engine.

The interface engine enables connections to pharmacy, billing, and admission/discharge/transfer (ADT) systems for cabinet replenishment. MedSelect clients such as the DT and the Administrative WorkStation (AWS) connect to the server.

#### The MedSelect Display Terminal (DT) - or Client

The DT is a computer with a touch screen display from which users dispense supplies for a selected patient, access supply and patient information, and restock the system inventory. The DT may include a biometric scanner, a proximity card reader, and/or magnetic card reader for positive ID login. It may also include a 2D fixed mount barcode scanner for dispense or restock verification, which can also be used for name badges with barcodes.

The DT utilizes MedOrder software which displays only those medications already assigned to the patient profile, for maximum patient safety. A pick list is also available for nurses to choose items as needed. Using the AWS, your system administrator may limit access to the pick list.



If a network outage occurs, the DT will continue to operate and dispense medications in offline mode. When communications are restored, accumulated data is transferred to the MedSelect server.

#### 2D Fixed Mount Barcode Scanner

The 2D scanner reads barcodes on dispensed item or items to be returned or restocked to eliminate errors.

Using a barcode scanner simplifies many tasks such as restocking, dispense verification, and logging on (when the user's name badge has a usable barcode). The scanner is mounted under the keyboard.

Use the barcode scanner when restocking supplies and when dispensing, as follows:

- Scan supplies when restocking. The UDM LED blinks, or the appropriate drawer opens, to guide you to the storage location.
- Scan dispensed items. After dispense, scan items to verify that the correct supply was dispensed. You can visually verify supplies that are either not barcoded or for which the barcode is illegible. The system records a visual (or manual) verification in the database for reporting purposes.

#### **Proximity Card Reader**

If your system includes a proximity card reader, you can easily log on by simply positioning your card in the vicinity of the reader.

#### **Biometric Fingerprint Reader**

You can also log on using the biometric fingerprint reader, if your system includes this technology. After registering your fingerprint, you need only press your registered finger on the biometric scanner to log on to the system.

#### **Receipt Printer**

A DT with a receipt printer has the capability to print a receipt whenever a supply is dispensed, returned, or wasted; whenever a position is opened or restocked; when a dispense is cancelled; or when a discrepancy has occurred. Using AWS, your system administrator sets up which events will print a receipt. For example, the system can be configured to only print receipts for narcotic dispenses, or only for override dispenses.

#### **Label Printer**

MedSelect setups also include a label printer which is used to print labels with patient and item information. For example, an inhaler may be dispensed for a specific patient. The labeled inhaler is then stored inside a MedSelect drawer or cabinet dedicated to that specific patient.



#### Unit Dose Module (UDM)

A UDM can be mounted on a drawer module, supply cabinet module, or on a counter top.

The UDM is often used for dispensing controlled substances, a single dose at a time. It can be configured with two kinds of shelves: shelves with large, medium, and small bins, and shelves with coils (helixes). The bottom shelf must be a bin shelf.







Bin shelf

Helix shelf

The following illustration and table detail the shelf configurations.



This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.



Use this table to determine the proper helix and components for the type of medication being used.

Helix	P/N	Meds	Capacity 40	Capacity 30	Capacity 20	Capacity 15	Retainer	Med Limit (2 sizes)	Helix Guide	Length Guide
Oral helix 1x40	10- 501031- 000A	oral	х				х			х
Oral helix 1x30	10- 501031- 000B	oral		х			х			х
Oral helix 1x20	10- 501031- 000C	oral			х		х			х
Oral helix 1.4x40	10- 501031- 000D	oral	х				х			Х
Oral helix 1.4x30	10- 501031- 000E	oral		х			х			х
Oral helix 1.4x20	10- 501031- 000F	oral			х		х			Х
Injectable helix A	10- 501042- 000A	1, 2 mL ampule 1,2, 3 mL vial			х		х	х	X (ampule only)	Х
Injectable helix B	10- 501042- 000B	5 mL ampule5 mL vial oral				х	х		X (ampule only)	х

Refer to the MedSelect Restocker Guide for further details on UDM configurations.

Each position on each shelf has a unique location identifier, to make locating medication easier. An example location of 3-WEST-A UDM2 Shelf 1-1 translates as follows: the second UDM at DT Station 3-WEST-A, shelf 1 (shelf 1 is at the top), position 1 (position 1 is the first position on the left, in front).

The UDM is activated when an item stored in the UDM is dispensed within the MedSelect system. The appropriate item is dispensed and is then retrieved through an opening at the base of the UDM.

When restocking the UDM, an LED light illuminates to indicate the restock position.

Only users with access rights are permitted to open the UDM door.

This document is the property of ARXIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARXIUM, Inc.

Page 24

#### The Drawer Module (DM)

Drawer Modules dispense unit-dose pouches, ampules, vials, cartridges, tablets, capsules, and items such as ointments, creams, and inhalers. Drawer modules are available in several configurations, to meet your needs.

The Drawer Modules are activated when a supply is dispensed via the DT. The drawer in which the supply is stocked opens, so the item can be retrieved. When a user returns an item, either the return/retrieve drawer opens or the item can be returned to its original position (non-narcotics only).

Users can divide drawers into compartments, by inserting dividers into the plastic liner. The liner is slotted to accept dividers that you can configure to meet your needs. The dividers slide in and out of the liner and can be relocated to allow for a variety of supply shapes and sizes. When a drawer opens, users can access any compartment within the drawer.

Individual drawers can be assigned as patient/bed- specific drawers to hold

patient-assigned supplies. Return and retrieve drawers are included to segregate refused supplies.

A DM is fitted with assemblies that can be configured with a variety of small, medium, and large locked drawers divided into multiple positions to accommodate a variety of medication doses and/or line items.

The DM is activated when a supply that is located within the DM is dispensed at the DT. The drawer in which the supply is stocked opens so the item can be retrieved. When a user returns an item, either the return/retrieve drawer opens or the item can be returned to its original position, as determined by your system administrator in AWS.

#### The Compact Drawer Module (CDM)

The CDM is a smaller version of the DM, and may contain any of the drawer configurations of a DM.

A CDM can be added onto existing drawer modules and/or supply cabinets for extra storage space. The CDM modules can operate as stand-alone dispensers or in combination with other MedSelect cabinets.

The modules require a small space for mounting. They can mount on top or under a counter, and can be stacked on top of another compact or standard drawer module, supply cabinet or mounted under a UDM.

				0.
e the	e retur	n of u	inuse	d or







#### The Single-Item Access (SIA) Drawer

Single-Item access drawers increase patient safety and reduce the potential for errors by limiting access to only a specific location within a drawer. This is accomplished by a rotating belt with custom openings to limit access once the drawer is open.

Single-Item Access (SIA) Drawer





The single-item access drawer belt can be manually moved by using the slotted key to rotate the pin.

Rotate pin to Move belt

Each drawer is assigned a number starting from left to right. The type of drawer module (DM or CDM) determines the number of positions and drawers.

Drawer compartments are labeled "A", "B", "C", etc.

#### **Troubleshooting SIA Drawers and Positions**

Only users with SIA maintenance access rights may troubleshoot at the DT. If a witness is required, s/he must log in. Refer to the *AWS User Guide* for information on witness rights and user rights.

You can troubleshoot and, many times, remedy an issue with an SIA drawer or position. For example, an SIA drawer belt may become jammed due to supplies interfering with the belt's rotation. You can open the drawer and manually adjust the belt to clear the supplies.

Follow the steps below to troubleshoot an SIA drawer and/or its positions:

- 1. After logging in, select **SIA Maintenance** from the Navigation Menu ("hamburger" icon).
- 2. All configured SIA drawers are displayed in the top pane of the window. When you select a drawer in the top pane, all configured drawer positions are displayed in the bottom pane.

To fail a drawer and/or positions:

- 1. Select a drawer in the top pane.
- 2. Click *Fail Drawer* to fail all positions that have supplies assigned to them in the drawer.

Note: If all positions are failed in the drawer, the drawer description will turn yellow.





To open a drawer:

- 1. Select a drawer in the top pane.
- 2. Click **Open Drawer** to open the drawer and allow the user to perform required maintenance.
- 3. The success/fail status of the opened drawer will be displayed in the Last Command Status box.

To open a drawer and its corresponding position:

- 1. Select a position in the bottom pane.
- 2. Click Index And Open to rotate the belt to the position and open the drawer.
- 3. The success/fail status of the open position will be displayed in the Last Command Status box.

Note: Failed positions appear in red.

Select the drawer (top pane) to fail or open a drawer and perform the required maintenance.

The success or failed status appears here.

Select the position (bottom pane) to rotate the belt to the position and open the drawer.

Drawer Description	Command Status	
Arx-NICU-DM Drawer 4-1	Open Fail Drawer	
Arx-NICU-DM Drawer 4-2	Open Fail Drawer	
Arx-NICU-DM Drawer 4-3	Open Fail Drawer	
Arx-NICU-DM Drawer 4-4	Open Fail Drawer	
Anx-NICU-DM Drawer 4-5	Open Fail Drawer	
Position Description	Command Status	
Arx-NICU-DM Drawer 4-3 A	Index And Open	
Arx-NICU-DM Drawer 4-3 B	Index And Open	
Arx-NICU-DM Drawer 4-3 C	Index And Open	
Arx-NICU-DM Drawer 4-3 D	Index And Open	
Arx-NICU-DM Drawer 4-3 E	Index And Open	

#### **SIA Drawer Errors**

Rarely, the SIA drawers may jam when attempting to open for dispenses. When this occurs, the system automatically retries the drawer. However, in some cases, the drawer does not open. If your system is set up to deny users' manual access to SIA drawers, the system produces a message requesting the user contact the system administrator. The user clicks **OK** and contacts the system administrator who can open the drawer and use the SIA key to advance the SIA belt to the desired position. This activity is entered into the error log.



However, if your system is set up to allow manual access to the SIA drawers, a series of windows display as shown below. In this scenario, after the SIA drawer fails to open, the system produces a message, asking if the user wants to enable manual access. If the user chooses **No**, the previous window reappears and an error is logged. If the user chooses **Yes**, the drawer opens, but the user must manually move the belt by placing her hand flat against the belt and applying enough pressure to move the belt forward or backward to the correct compartment.

#### Enable manual access

The SIA Drawer failed to open.

Enable manual access?

Manual access means that the SIA drawer will open and the belt must be moved by placing your hand on the belt and moving it forward or backward to compartment 1 small





The belt movement is recorded by the system. Next, an SIA Notes window appears; the user can type any relevant notes to describe the manual access. Refer to the image for a depiction of a typical workflow.

The system attempts to dispense from an SIA drawer. The drawer does not open, and the system tries again to open the drawer The drawer does not open. The system asks if the user wants to enable manual access to the SIA drawer. The user clicks **Yes** to proceed, following the instructions to manually access the SIA compartment.



Page 28

When the SIA Notes window appears, the user can type a note, explaining the SIA manual access.

Add SIA Notes Please move belt to compartment 1 small by placing your hand on the belt and moving it forward or backward
Movement of the belt will be recorded.
Please use note field below to describe any notable reason for the failure.
×
Back

#### Supply Cabinet Module (SCM)

In addition to the Drawer Modules, your setup may include a Supply Cabinet Module.

The Supply Cabinet Module is an all-purpose storage cabinet that can be configured to suit varying needs. The SCM can include up to five shelves; each shelf can be divided into a variety of positions for storing supplies or medications of different shapes and sizes. A locking door secures access to the items within.



#### External Lock Module (ELM)

The external lock module is a retrofittable, electronic lock that can be attached to almost any cabinet or refrigerator to secure the items within.





#### Standard Tower

The standard tower allows for more storage space with controlled access to intravenous meds and general hospital supplies. It includes four doors for access, and allows two or more doors to be configured as a single door, based on the storage and permission needs. The tower may contain fixed and sliding shelves, as well as bins and drawers.

#### **Integrated Tower**

The integrated tower works in conjunction with other modules and provides controlled access to intravenous meds and general hospital supplies. The tower may contain fixed and sliding shelves, as well as bins and drawers.





#### Care of the System



Do not use solvents or liquid cleaners to clean any part of the MedSelect System.

Clean the hardware components as follows:

- Use a soft, slightly damp cloth and warm, soapy water to clean cabinet surfaces
- Use a pressurized duster or mini vacuum for keyboards
- Use a soft cloth and a small amount of water to clean the Display Terminal touch screen.
- Wipe the reading surface of the fingerprint scanner with a soft, damp cloth. Or gently press adhesive tape to the scanner, then lift it off to remove soil.



## 3 - Fingerprint Registration

The instructions in this chapter describe how to register your fingerprint in order to use the biometric fingerprint scanner to log on to the MedSelect system.

#### **Registering Fingerprints**

In order to register fingerprints, your setup must include a biometric fingerprint scanner, connected to your MedSelect system. Follow the steps below to complete the fingerprint registration process.

- 1. Log on to the DT.
- 2. Select this "hamburger" icon Navigation Menu.
- 3. Select *Register Fingerprints*. A window like the one below opens.

Biometric Registration

Enroll a Fingerprint You may enroll your fingerprints



To enroll a fingerprint, click a finger on the hands below. It is recommended that you enroll your index finger. Enrolled fingers are highlighted. You may also delete an enrolled fingerprint by clicking a highlighted finger.

(located in the upper left portion of any DT window) to open the

 Choose the finger you wish to register on the diagram. The display changes like this.





5. Press the finger onto the biometric reader attached to your MedSelect system. The window changes as shown here.



6. If the scan was successful, place the same finger onto the biometric scanner again.

If the scan was not successful, try again until you obtain a successful scan.

- 7. Repeat step 6 until you obtain 4 successful scans.
- 8. Select the next finger if you wish to register another finger and repeat the registration process.
- 9. Select *Exit Registration*. You can now log in using your fingerprint.



## 4 - MedOrders

MedOrders are patient-specific medication orders that arrive at the DT from the pharmacy information system.

This chapter covers the following topics:

- Viewing MedOrders
- Viewing Drug Allergies
- Viewing Drug Info
- Dispensing MedOrders
- Adding a Patient
- Working with My Patients
- Searching for a Patient or Room

- Viewing Medication Details
- Dismissing a MedOrder
- Dispensing Exclusive MedOrders
- Verifying a Dispense
- Dispensing Supplies Without a MedOrder
- Working in Offline Mode
- Canceling a Dispense

**Note**: Throughout this chapter, you may see references to a witness being required to complete a function. Administrators assign witness rights through the AWS. Refer to the AWS User Guide for more information.



#### **Viewing MedOrders**

The MedOrders tab appears after you log in.

Patients are listed alphabetically by last name. The default view is that of all patients. However, you can view lists of My Patients, Recent Patients, or Queued Patients by choosing the corresponding option from the drop-down list. Page 34



Begin by choosing a patient. Just choose the first initial of the patient's last name to see a list of all patient names beginning with that initial. Or, you can search for a patient name or room by selecting the search icon and then typing the name on the virtual keyboard that appears.



This icon indicates this patient has a drug allergy.

This icon indicates the patient has MedOrders.



This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.





Patients MedO	rders	Override/Picklist		Usage	Dispense Verification		Show Due 🗸 🗸	
ANEDA Medo	Order #	Give Time $\downarrow$	Status	Start/End		Ordered By	Therapy	
9/03/1999 RH33 00 1787 ID: 4597003	153898	PRN Comments & Ins	New	Start @ 24-Mar 0	1:43 PM;	WILLIAMS, THORNTO	DN	ŀ
ion date: 24-Mar-2019 :: Male		dry eyes TEARS ARTIFICL ARTIFICIAL TEAR	AL RS		Last @	n/a Quantity: <b>1 ML</b> Total Dose: <b>1 D</b> rop	00	
ILLINS								
1787	63899	PRN	New	Start @ 24-Mar 0	1:43 PM;	WILLIAMS, THORNTO	DN	
se Queue (O Clear		Comments & Ins Nausea	tructions					
		ONDANSETRON 4 ZOFRAN 4 mg (Ora	mg (ODT) al Disintegra	iting Tab)	Last (	⊜n/a Quantity: 1 EA Total Dose: 4 mg	0	
1787	153900	PRN Comments & Ins	New	Start @ 24-Mar D	1:43 PM;	WILLIAMS, THORNTO	DN	
		Nausea If PO rou	ute not avail	able				
		ZOFRAN (INJ)	(195)		Last g	Total Dose: 4 mg	0	
1787	53901	PRN	New	Start @ 24-Mar 0	1:43 PM;	WILLIAMS, THORNTO	INC	
		Comments & Ins Nasal Congestion	structions n					
		SODIUM CHLORID OCEAN NASAL (SP	DE NASAL ( PRAY)	SPRAY)	Last (	© n/a Quantity: 1 ML Total Dose: 2 Spray	0	
1787	75398	PRN	New	Start @ 24-Mar 0	1:43 PM;	WILLIAMS, THORNTO	IN	
spannin And Verify		Comments & Ins Severe Paint NPS	tructions Pain Scale	7-10 CPOT 6-8 m				

The default view shows all orders that are due for the chosen patient.

If you want to see all the patient's MedOrders, choose Show All from the drop-down list. All past, present, and due orders will appear.

Select this icon for alternate supply locations.

This order, with green background, has sufficient quantity, and is ready to dispense.

Select this icon to see drug information.

- Orders in gray are those for which the supply is not available at this DT. This may be because the item is not stocked at this DT, or because there is insufficient quantity at this DT to dispense this order, or because the position has failed.
- Orders in green are those for which there is sufficient quantity for this order at this DT, and are ready to dispense.
- Orders in red are those that are outside the due window; that is, they are either early or late.
- Orders in white are PRN.

To see only orders which are due, choose the **Show Due** option on the drop-down list in the upper right corner.



#### **Viewing Drug Allergies**

When a patient has known drug allergies, a red asterisk (\*) appears beneath the patient's name on the DT patients list. When you choose that patient, you see further information about those allergies.

	Patient Dispens	ing	Patient Dispensing	
	Patients	۹	C DT Patients	
Drug allergy icon	All Patients C C CASTANEDA BENIT,GRIS DOB: 09/01/1999 Room: RH33 00		CASTANEDA BENIT,GRISELDO DOB: 09/01/1999 Room: RH33 00 Patient ID: 4597003 Visit #: 008592310143 Admission date: 03-Apr-2019 Gender: Male Allergies PENICILLINS	Drug allergy details

#### **Viewing Drug Info**

Select the drug info icon ① on the right side of any MedOrder, to see information about the item. Here's an example.

Supply	Equivalent supplies			
Hydralazine HCL (TAB)	0 equivalent supplies			
APRESOLINE (TAB)	Barcodes			
1 EA	4 registered			
25 <b>M</b> G	Medorder required			
	no			
Legend	Supply Alerts			
Customer Defined Class				
	Refrigerated			
NDC	no			
Item Code				
174				
Count remaining				
no				
High alert				
no				


# **Dispensing MedOrders**

After selecting the patient and viewing the patient's orders, select an order you want to dispense; the order moves to the dispense queue.

Orders queued to dispense

If you choose an order you don't want to dispense, you can remove it from the queue

by clicking this icon.

Or, select *Clear* (at the top of the queue) to return *all* queued items to the right.

Select *Dispense and Verify* to dispense the queued orders.

The Dispense Verification tab opens. Select one of the orders, as shown here.

Patient Dispensing			DI	F-RH-REHAB1 in	DT-RH-REHAB1	JOHNSON, JOYCE	12:32 pm	
DT Patients	MedOrders	Override/Picklist		s Usage	Dispense Verification		Show Due	1
CRESS,CHARLES	MedOrder #	Give Time 🗍	Status	Start/End		Ordered By	Therapy	
tient ID: 4604349	179941169	PRN	New	Start @ 21-Apr 04:	20 PM;	WILLIAMS, THORNTON		]
mission date: 21-Apr-2019 ender: Male		Comments & Inst Moderate Pain (N not ordered	tructions RS Pain Sci	ale 4-6) if opiates not t	clerated or			
ergies ine Recorded		traMADol (TAB) ( ULTRAM (TAB) CI	v v		Last @ n/a	Quantity: 1 EA Total Dose: 50 mg	0	
ipense Queue ( 2 <u>Clear</u> ms)	179941160	PRN	New	Start @ 21-Apr 04:2	20 PM;	WILLIAMS, THORNTON	2	]
MADal (TAB) 😑		Comments & Ins Fever Mild Pain; I	tructions NRS Pain S	cale 1-3, CPOT 1-2				
IRAM (TAB) / : <b>1</b>		ACETAMIN TAB 3 TYLENOL TAB 32	25MG 5MG		Last@n/4	a Quantity: 2 EA Total Dose: 650 mg	0	
TAMIN TAB	179941162	PRN	Ack'd	Start @ 21-Apr 04:	20 PM;	WILLIAMS, THORNTON		
MG :2		Comments & Inst Constipation if se hours	tructions nnosides a	nd docusate ineffectiv	e after 24			
		Polyethylene Gly MIRALAX POWDE	col IR		Last @ n/a	Quantity: 1 GM Total Dose: 1 Packet	0	
	179941163	PRN	Ack'd	Start @ 21-Apr 04:	20 PM;	WILLIAMS, THORNTON		
		Comments & Inst Constipation if po	tructions lyethylene	glycol ineffective afte	r 24 hours			
		MILK OF MAGNES MOM 30ML U/D	STA 30ML U	J/D	Last @ n	a Quantity: 1 ML Total Dose: 30 mL	0	
Dispense And Verify	179941164	PRN	Ack'd	Start @ 21-Apr 04:	10 PM;	WILLIAMS, THORNTON		
			000.2000					



#### **Display Terminal (DT) User Guide**



The drawer (or cabinet) containing the item opens. Scan the item. Verification of the dispensed item occurs when you scan the item. ARXIUM recommends scanning each item you remove from the drawer or cabinet.

If any of the options apply to the dispensed item, select the appropriate option. For example, if the item was dispensed from the UDM, and the quantity dispensed is greater than expected, select **Too Many**.

If the quantity dispensed is not enough for the order, select **Too Few**. MedSelect creates a discrepancy when too many or too few are dispensed.

If scanning is not possible, you must visually verify the correct item was dispensed. Select *Manual Verify*. This may occur, for example, when the barcode is not readable.

If you need to print a label, select *Print Label*. A label prints.

Or, if you want to cancel the order, select *Cancel*. The order returns to the MedOrder list.

If another item is to be dispensed, repeat these actions for the next item. When you have finished dispensing, the MedOrders tab re-opens.

## **Too Few and Too Many**

At times when dispensing, the MedSelect system may experience either a too few or too many event. A brief explanation of these events may eliminate any confusion regarding these terms.

A too few event can only occur during dispensing. MedSelect only dispenses when the system reports there is sufficient quantity to dispense. However, at times there may be a discrepancy between the actual quantity on hand and the quantity that appears in the dispensing drawer, shelf, or other dispensing location. If a user requests a dispense quantity of two, and there is actually only one item on hand, for example, a too few event occurs, and the position fails. The user selects **Too Few** on the dispensing window.

A too many event only occurs at the UDM. For example, if a user requests a single item from the UDM, but four of the item drop, the user selects **Too Many** to record the error. The position fails and the users is prompted to return the overage to the return drawer.

Failed positions are the result of either a too few or a too many event. When a coil fails, the coil does not turn again to dispense until the event is cleared. The same applies to injectable bins. When a position within a drawer fails, users can not access the entire drawer until the event is cleared. When a position in a single-item access drawer fails, the SIA drawer can open, but the position is failed.

Users with restocking rights to clear errors involving specific items have the ability to clear failed positions. Additionally, pharmacy personnel may resolve failed positions.

**Note**: It is the user's responsibility to select either **Too Few** or **Too Many** when either occurs; this act registers the user's observation, creates the recorded event, and fails the position.



# Adding a Patient

Use this feature when you need to dispense an order to a patient whose name does not yet appear in the patient list. This may occur, for example, if your setup does not include an ADT interface that automatically adds patient names when patients are admitted to the hospital, or when the ADT system is down.

Follow these steps to add a patient to a DT.

1. Select *Add a new patient*, on the bottom of the MedOrder tab.

Find / Add Patient					$\otimes$
Last Name	begins	~		×	Search
First Name	begins	¥		×	
Date of Birth	=	v	Select a date	15	
Patient		Patient I	D Date of Birth	Admission	

2. When a window like this opens, type the last name of the patient you want to add.

Use the drop-down list on the left to select equals, contains, or begins. Then, use the virtual keyboard to type a corresponding entry in the text box on the right. - OR - Type the patient ID.

Note: In order to add a patient, you must type either the patient name or the patient ID.

- 3. Select Search.
- 4. MedSelect offers you a list of patients that meet your criteria.

Last Name	begins	× s		×	Search
First Name	begins	×		×	
Date of Birth	=	↓ Sel	ect a date	15	
Patient		Patient ID	Date of Birth	Admission	
Donald Smith		0430202 0830202	04/15/1954 Pre-Admit	Visit_Open	
Joanne E. Smith		9987589 5897468	06/16/1969 143 Exclusive	Visit_Open	
Kelly Smith		8823920 0293288	03/08/1951 101 C	Visit_Open	
Samantha K Smith		0430202 0415202	04/15/1954 Recurring	Visit_Open	



5. If the patient you want to add is on the list, choose the patient, then select **Select**.

When you return to the patient list, the patient has been added to the list.

- 6. If the patient name is not on the search list, MedSelect asks if you want to add a patient with the last name you typed, like this.
- Because, during your search, you may not have typed the patient's complete last name, first name, ID, and date of birth, select *No*. The window re-opens.

MedSelect Display Terminal
Would you like to add a patient with last name 'Welter'?
Yes No

- 8. Type the patient's last name, first name, ID (if known), and choose the date of birth.
- 9. Select Search.
- 10. Now, select Yes to add the patient.

**Note**: Once added, you cannot edit or delete a patient from the patient dispense list. You must contact your system administrator who can edit or delete at the AWS.

# **Working with My Patients**

You can create and view a custom list of patients that displays only the patients assigned to you, using the *My Patient List* and *My Patients* buttons from the Navigation Menu ("hamburger" icon).

Use the My Patient List button to add or delete patients from the My Patient Browser.

**Note**: After setting up the My Patients list, the default view upon logging on will be your Patient List.

If you do not want to see your Patient List, click **Back** to return to the Patient Browser, and click **Show All**.

To return to My Patient List, click My Patients on the Patient Browser.

The My Patients list expires when the time period set up in AWS has elapsed. The default time setting is 12 hours.





### Adding a Patient to My Patients

1. Click *My Patient List* from the Navigation Menu ("hamburger" icon). A list appears of All Patients on the left side of the screen and My Patients on the right.

≡ My Patient List	MEDSELECT in MedSelect Flex
My Patient List	
All Patients	My Patients
Abt, Frank           D08: 12/15/1942           PUID: 889968/ Vuait: 2258779           Room: 200 B           Channels, Carla C.           D08: 03/01/1982           PID: 1000304 / Vuait: 3030165           Room: LOBING           Add           Cross, Becky	
D08: 03/02/2020 PtD: / Viait: Room: 100	
DOB: 11/06/1955 PTI: 1000465/ Vai: 4187595 Room: 145 Equivalence A	
Jackson, Jerry J. DOI: 02/17/1971 PID: 8459758 / Veix: 1587598 Room: 144 Joined	
Kelly, Sharon D08: 0912/2019 PID: / Viait: Room: 100 2222222	
	Save

- 2. Choose a patient from the list of All Patients on the left side of the screen.
- Click the *Add* button. The patient name now appears in the list of My Patients on the right side of the screen.



#### **Deleting a Patient from My Patients**

- 1. Click My Patient List from the Navigation Menu ("hamburger" icon). The My Patient List appears.
- 2. Choose a patient from the list of My Patients on the right side of the screen.
- 3. Click *Remove and click Save*. The patient name is removed from the list.



# **Searching for a Patient**

Use the search feature to search for a patient. You can also create a patient within the MedSelect system.

#### **Searching by Patient Name**

Use the alphabetical sort on the right side of the patient dispense list to quickly search for a patient by last name.

Select a letter here to advance the list to patients whose last names begin with the selected letter.

Or, type all or part of a patient's last name in the search box at the top of the patient list, to advance the list automatically to the patient, if there is a match.





# **Viewing Medication Details**

#### **Viewing MedOrder Medication Details**

You can view information about any medication or supply before you dispense it. Follow the steps below to view details.

1. Select a patient name on the list of patients.



2. The Patient MedOrder Browser opens.



This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.



**Note**: Therapies (joined, exclusive and chained) are determined by the doctor/pharmacist as the order is entered into the pharmacy information system. The Therapy sort is on by default, which means that linked therapies (joined, exclusive, and chained) will appear together.

Order Type	Description
Joined	Two orders that are active, at the same time, and travel together, for example, Demerol 50 mg and Phenergan 25 mg q4h prn IM. The joined orders are expected to be given together.
Exclusive	Two or more linked therapies, only one of which can be given at a specific administration time. The ones that are not given will be auto-dismissed. When an exclusive MedOrder is selected on the MedOrder Browser, the Exclusive Order Browser window opens.
Chained	A group of orders that may have multiple doses, sigs, and start and stop times. Many times these are PRNs. They may be orders that are tapered to ease the patient off of a med. Not every order must be dispensed. The sort can be turned off by selecting Therapy.

This symbol represents a high alert – It usually indicates a controlled substance and/or possible interaction with another med. It may require a witness, which is configurable (on/off) in AWS.

Orders in green are due to be dispensed.

Orders in pink are outside the due window - either early or late.

Orders in white are PRN meds.

Orders in gray are out of stock, not stocked at this DT, or there is no med due.

Note: Unscheduled meds (no give time) are shown below scheduled meds.



### **Clinical Comments**

The Clinical Comment window appears if your system is configured for routine clinical comments that apply to medication or supply usage.



**Note**: the Clinical Comments window, shown here, will not appear if it is not configured to display. Refer to the AWS User Guide for more information.

### **Pharmacy Check Items**

The pharmacy check feature allows users to dispense a supply for a patient via a preapproved pharmacy approval code. You may use the pharmacy check functionality when, for example, a physician verbally approves an order for a controlled medication, but the physical prescription has not yet arrived. Your system administrator will set up the options within AWS.



**Note**: If your system administrator did not enable the pharmacy check feature within AWS, you must still contact the pharmacy for an approval code. However, the corresponding approving pharmacist information will not automatically appear in the Approving Pharmacist field.

Special circumstances in long-term care settings may require use of the MedSelect lockout feature. At times, a nurse may need to access a medication for a patient, but the physician order has not yet been processed.



In some cases, the pharmacy may not be available for approval. In this situation, the nurse must access the medication for a certain period of time. When that period of time is over, the nurse will then be locked out - unable to access that same medication for the same patient for the same period of time. During lockout, the Pharmacist Check window will appear, requiring a valid pharmacy code. Your system administrator configures the access and lockout periods in AWS.

The lockout feature is configurable to be used for override dispenses or MedOrder dispenses, and accounts for equivalencies. If a medication is part of a group of equivalencies, the lockout feature treats equivalent dispenses as if they are the original medication. The dispense reflects the actual medication dispensed.

#### **Dispensing Queued Orders**

If your department setup includes the Nursing WorkStation (NWS) you will have the ability to queue orders prior to dispensing. Queueing orders saves you time at the DT. Refer to your *MedSelect Nursing WorkStation User Guide* for details on queueing MedOrders.

After you queue your orders at the NWS and log on to the DT, the Queued Orders Browser automatically appears.

Follow these steps to work with order queueing.

- 1. At the NWS, select the patients and the corresponding MedOrders you want to queue. (See the *MedSelect Nursing WorkStation User Guide* for details).
- 2. Log into the DT. The Queued Orders Browser automatically appears when you log in.



3. Select a patient name.

### Display Terminal (DT) User Guide

Page 47



4. Select a medication to add to the queue.

Patient Dispensing			MEDSELECT in N	MedSelect Flex	Admin, Ad	Imin 12:54 pm	e
< DT Patients	MedOrders Ov		Jsage Dispense Verification			Show Queued	$\sim$
Matthews, Marsha DOB: 08/30/1987	MedOrder #/Freq	Give Time/Status↓	Start/End		Ordered By	Therapy	
Room: 102 Pat Spec A Patient ID: 4172002 Veit #: 2002417 Admission date: 08/07/2019 Gender: Female	10001001 Q6H	Unknown Comments & Instructions None	Start @ 03-Apr 12:00 AM End @ 11-Aug 12:00 AM		Doctor,Bethany B		
Allergies None Recorded		erythromycin ERY-TAB		Last @ n/a	Quantity: 1 TAB Total Dose: 250 mg	0	
Dispense Queue ( 0 items) Clear	413 EVERY 6 HOURS	Unknown Comments & Instructions ACTIVATE IMMEDIATELY PR AFTER ACTIVATION	Start @ 03-Apr 06:00 AM End @ 10-Nov 12:00 AM NOR TO USE - 1 HOUR STABILITY		Doctor,Adam A		
+ाजा		SOD CHLOR 0.9% (NS) ADV SOD CHLOR 0.9% (NS) ADV		Last @ n/a	Quantity: 1 ML Total Dose: 1 BAG	0	
Please select a		ampicillin adv inj POLYCILLIN-N ADV INJ		Last ⊚ n/a	Quantity: 1 VIAL Total Dose: 1 GM	00	
medication to add to the Dispense Queue.	406 EVERY 4 - 6 HRS /	PRN NS NEEDED Comments & Instructions	Start @ 09-Aug 03:25 PM End @ 10-Oct 03:25 PM		Doctor,Adam A		
Dispense And Verify		as needed for pain or fever Special Instructions - No m	- Maximum dose 4gm/24hrs ore than 4GM/24 hours				

- 5. Select Dispense and Verify
- 6. Select another patient name to continue
- 7. Remove the supply.
- 8. Verify the medication by either scanning the barcode using the barcode scanner, or, select Manual verify.
- 9. Repeat steps 3 through 8 for all additional patients whose MedOrders you want to dispense.

## **PRN Dispense Count Orders**

In a long-term care (LTC) environment, a medication may be ordered for a specific period of time, after which the order is to be discontinued. The software tracks the number of dispenses and displays a notification before the final dispense. For example, a MedOrder arrives for five PRN dispenses of a medication.

The system tracks and displays the number of dispenses after each dispense. A system message warning the user that the PRN order will soon expire.

As the number of remaining dispenses nears the limit, the system displays this information; this constitutes the limit of doses against a PRN order.

Additionally, when the dispense limit has been reached, the system sends an email notification to the address set up in AWS department maintenance.

If one of the ordered dispenses is wasted, the system allows the user to re-dispense. If a dispensed medication is returned, the system does not decrement the number dispensed.

Your system administrator sets up, within AWS, the point at which the system will notify you. In the example above, the system was set up to warn the user when only two dispenses remain.



# **Dismissing a MedOrder**

Use the dismiss function to remove a MedOrder from the MedOrder Browser. Once you dismiss a MedOrder, you cannot reverse it. PRN's cannot be dismissed.

Follow the steps below to dismiss a MedOrder.

- 1. Select a patient on the patient list.
- 2. Select a medication that has a give time in order to enable the *Dismiss* button.
- 3. Select *Dismiss*. The Dismiss MedOrder Browser opens.
- 4. If required, select a reason.
- 5. Select **Yes** to confirm when the pop-up window opens asking if you want to continue.
- 6. Select Dismiss.
- 7. Select **Back** to return to the MedOrder browser. The order will no longer be displayed under the Show Due filter but will display under Show All.

# **Dispensing Exclusive MedOrders**

If you choose an exclusive order to dispense on the MedOrder Browser, the Exclusive Order Browser opens. If you clear an exclusive order, the exclusive order process restarts.

- 1. Select an order.
- 2. Select **Select**. If there is no stock and there are equivalents, the Equivalency Browser appears. If there are no equivalents, the MedOrder Browser returns.

When you select a stocked order and select **Select**, the MedOrder Browser reappears. The selected order will be highlighted and the non-selected orders will be removed and auto-dis-missed. You can then dispense or continue with the selection of other MedOrders.

## **Dispensing Order**

In general, orders are dispensed in the following order:

- Unit dose items
- Count remaining items (in a drawer module, for example)
- All other drawer module items
- Count remaining items (in the refrigerator or tower)
- All other refrigerator or tower items



# Verifying a Dispense

After dispensing a MedOrder or Picklist item, the Dispense Verification window appears. Depending on the configuration of the system, you may be required to verify dispensed items. If you are required to verify dispenses, and the item has a barcode on it, scan the barcode; the system automatically verifies the correct item. If you scan an incorrect item, a message appears notifying you that the item was incorrect for the order being verified. If the item does not have a barcode, visually verify you have picked the correct item, then select Manual Verify.

Patient Dispensing				MEDSELECT in	MedSelect Flex	Admin,	Admin 03:41 pm	G
< DT Patients	MedOrders	Override	Kits Usage	Dispense Verification				
Thomas, Sandy DOB: 09/05/1944 Room: 106 A	Position		Generic/Trade		Size/Strength/ Form	Status	Verify	
Visit #: 5879835 Admission date: 08/07/2019 Gender: Female	FLEX DM Drav	wer 1-8 C	furosemide LASIX		1 TAB 20MG U/D	Waiting for close	0 of 1 scanned	
Allergies PCN,	Continue	;		Too few	Manual v	erify Print labe	Cancel	
Dispense Queue ( 0 items) <u>Clear</u>								
Please select a medication to add to the Dispense Queue.								
Dispense And Verify								

**Note**: You may be required to visually verify an order when the system goes offline and you are unable to dispense from MedOrders.

# **Dispensing Supplies without a MedOrder**

You may want to dispense an item without a MedOrder either because the MedOrder at the DT has been changed or the MedOrder has not been processed by the pharmacy.

Access the Med/Supply Browser to dispense by one of two methods:

#### If the DT is set up as a picklist station:

- 1. Select a patient on the Patient Browser.
- 2. Select *Continue*. The Med/Supply Browser appears.
- 3. Select an item to dispense from the picklist.
- 4. Depending on how your system is set up, a clinical comment may appear. Select Continue.
- 5. If a dispense quantity pop-up appears, type the desired quantity. Select *Accept*.
- 6. Select Dispense.



#### If the DT is set up as a MedOrder station:

- 1. Select a patient on the Patient Browser.
- 2. Select Override. The Med/Supply Browser appears.

Depending on your assigned privileges, you can access all medications in the cabinet. If the system prompts for a witness, a user with witness privileges must verify all medications in the cabinet as they are being accessed.

- 3. Select the item you want to dispense from the list on the Med/Supply Browser.
- 4. Depending on how your system is set up, a clinical comment may appear. Select Continue.

If a dispense quantity pop-up appears, type the desired quantity and select *Enter*.

- 5. Select Dispense and Verify.
- 6. Depending on how the system is set up, you may have to select **Patient Charting** to access the Patient Charting Browser and select a reason or to associate the order with a physician, and select **Ok**.

#### Patient Charting Without a MedOrder

Depending on how the system is set up, the Patient Charting Browser window may appear when dispensing supplies without a MedOrder.

The window shows the list of reasons associated with the order.

- 1. Select an entry from the list for the patient chart.
- 2. Select Ok.

Patient Charting Please select a route, site and reason.		
Routes	Sites	Reasons
Apply Externally	Bilateral Ears	*Dose< qty dispensed
Buccal	Bilateral Nares	ADR - Antibiotic reaction
Dental	Buttock	ADR-other medication reaction
GU Irrigant	Chest Tube	Allergy/Adverse reaction
Gastronomy Tube	Left Antecubital Fossa	Aller#/Adverse
Inhalation	Left Anterior Chest	reaction
Internacular	Left Arm	Brand name change
Intra-arterial	Left Deltoid	Cancelled/Rescheduled case
Back		Ok



# Working in Offline Mode

When the DT goes offline, a red band appears at the top of the window to alert users, as shown below.

EMedSelect*	MED	SELECT in MedSelect Flex	11:25 am	Login
8			Bior	netric only login disabled
		System Offline		
Announcements		Alert Feed		
Currently no anno	ouncements.	11:25 AM 40 Positions out of stock		
		11:25 AM 4 Positions failed		
		11:25 AM 3 New orders		
		11:25 AM 1 Change order		
		11:25 AM Discrepancies: 1 CR Med, since 3/9		
		11:25 AM 60 Positions below minimum		
		12:45 PM New order received (JS)		
		12:45 PM New order received (JS)		
~		12:45 PM Change order received (JF)		
About Tutorial Drug Info		Communication Stat Last Update: 12-Ma	tus : Database Offline ar 10:59 AM	ARIUM

Users can dispense items available at the DT from a picklist, but cannot dispense MedOrders or kits; no patient profile information is available during offline operation. During offline dispensing, transactions are stored in local memory. When the DT returns to online operation, these transactions are executed against the database. Similarly, any changes to user accounts, patient records, or supply details remain in local (DT) memory until the DT is online again. As long as a user is logged in to the DT, the DT will not attempt to reconnect to the database. However, if the DT is idle on the login window, the DT will try to reconnect to the database to return to online status.

The lists below detail the activities you can and cannot do while the DT is offline.

You can:

- view patient allergies
- add a patient to a DT

You cannot:

- change your Password
- view complete patient information
- locate patients listed on another DT
- dispense kits

- perform restocking activities
- perform all barcode scanner activities
- dispense MedOrders
- view, save, or resolve discrepancies
- perform administrative duties



#### **Dispensing in Offline Mode**

When the DT is offline, you cannot dispense MedOrders or kits. However, you can dispense DT supplies from the picklist on the Med/Supply Browser. Refer to Dispensing Supplies Without a MedOrder.

#### **Printing a Patient-Specific Label**

You can print patient-specific labels for any supply. You may want to use this feature to print patient- specific labels for items that are dispensed, but not used immediately or for those that are reusable, such as inhalers or multi-dose items. Prior to using this feature, your system administrator must set up the corresponding access rights within AWS.

Follow these steps to print a patient-specific label.

- 1. From either the Patient Usage Browser or the Dispense Verification window, select a patient supply.
- 2. Select *Print Label*



# **Canceling a Dispense**

A dispense may be canceled after an item is dispensed. Canceling a dispense means the user did not actually remove any items from the MedSelect System, and the user wants to continue as if an item was never dispensed.

The user can only cancel immediately after selecting Dispense on the Med/Supply Browser; if the user exits the Med/Supply Browser, the dispense can no longer be canceled.

**Note**: A user cannot cancel a dispense from a Unit Dose Module (UDM); instead the item must be returned or wasted. (Refer to Returning a Supply and Wasting a Supply).



Follow the steps below to cancel a dispense.

1. Immediately after dispensing an item, in Dispense Verification, select the medication name and select the **Cancel** button as shown below.

		DSELECT III Medser		Admin, Admin	Mar 13
edOrders Override	Kits Usage	Dispense Verification	n		
sition	Generic/Trade	Size For	e/Strength/ m	Status	Verify
EX DM Drawer 1-9 C	potassium chlor : K-DUR 20 (Use f	er 1 T/ or) 20M U/D	AB 1 MEQ	Waiting for close	0 of 2 scanned
Continue		Too few	Manual verify	Print label	Cancel
E	dOrders Override sition EX DM Drawer 1-9 C Continue	dOrders Override Kits Usage sition Generic/Trade EX DM Drawer 1-9 C potassium chlor s K-DUR 20 (Use f Continue	JOrders     Override     Kits     Usage     Dispense Verification       sklon     Generic/Trade     Size       SZ     Dispense Verification     For       EX     DM Drawer 1-9 C     potassium chlor sr     1.77       K-DUR 20 (Use for)     U/0       Continue     Too few	JOrders     Override     Kits     Usage     Dispense Verification       sition     Generic/Trade     Size/Strength/ Form       EX DM Drawer 1-9 C     potassium chlor sr K-DUR 20 (Use for)     1 TAB 20MEQ U/D       Continue     Too few     Manual verify	Borders     Override     Kits     Usage     Dispense Verification       skilon     Generk/Trade     Size/Strength/ Form     Status       EX DM Drawer 1-9 C     potassium chlor sr K-DUR 20 (Use for)     1 TAB 20MEQ U/D     Waiting for close       Continue     Too few     Manual verify     Print label

- 2. Do not take any items from the drawer/dispenser.
- 3. A message box appears notifying the user that the position will not be reopened, and asking if the user is certain he/she wants to cancel. Select **Yes** to cancel the dispense.

If the system setup requires the user to count the remaining supplies, the User Count window will open.

						? Admin, Adr		G
< DT Patients				Dispense Verifi	cation			
Thomas, Sandy DOB: 09/05/1944 Room: 106 A	Position		Generic/Trade		Size/Strength/ Form	Status	Verify	
Visit #: 5879835 Admission date: 03/07/2020 Gender: Female	FLEX DM Draw	er 1-9 C	potassium chlor K-DUR 20 (Use	sr for)	1 TAB 20MEQ U/D		0 of 2 scanned	
Allergies	Continue			Too few	Manual verify	Print label	Cancel	
CN,		Cancel			_			
Hepense Queue (0 cross		Canceling w meds/suppli	ill not re-open the po ies. Are you sure you	sition to allow retu want to cancel? Yes	rning of			
Please select a medication to add to the Dispense Queue.								



1

### **Counting Remaining Items When Canceling a Dispense**

When the system requires you to count the remaining items, follow these steps to cancel a dispense.

- 1. Type the count remaining on the User Count window. The quantity entered represents the quantity in the position after dispensing.
- 2. Select Cancel Dispense.

Supply       furosemide       LASIX       1       20MG       U/D       Legend       Position       FLEX DM Drawer 1-8 C       Status       Quantity       CR       NDC       0039-0067-70       Lot #	Count Remaining	Cancel Dispense
	Supply furosemide LASIX 1 20MG U/D Legend Position FLEX DM Drawer 1-8 C Status Quantity CR NDC 0039-0067-70 Lot # Nearest Expiration	Enter quantity after removing dispense items:

3. Verify the count remaining quantity on the touch screen matches the number of items in the position. Select **Yes** if the match is correct; select **No** to change the quantity and start at Step 1.

Note: You cannot reopen a position after canceling a dispense.

#### Returning a Supply by Scanning an Item

Follow these steps to return an item.

- 1. Open the Patient Usage Browser
- 2. Scan the item being returned.
- 3. If there has been only a single dispense of the item, select the reason for the return when the Return Amount window appears.
- 4. Type the quantity being returned.
- 5. Select Return.



- 6. If there have been multiple dispenses of the item, a window appears, allowing you to select the appropriate dispense.
- 7. Choose the supply on the Return Scan Browser.
- 8. Click *Continue*.
- 9. When the Return Amount window appears, select the reason for the return.
- 10. Type the quantity being returned.
- 11. Select Return.

#### **Returning Supplies with More Than One Drawer**

When returning a supply, the Return Drawer browser opens when there is more than one return drawer at the DT.

- 1. Select a location.
- 2. Select **Open** to open the drawer.

The Position Type column may be:

Return Drawer	A return drawer that is connected to the retrieve drawer
Original Position	If the medication is allowed to be returned to its original position (non-UDM positions)
Patient-Specific	If the medication is patient specific and there is a position at this DT assigned to the selected patient

# **Re-Opening a Position**

Re-Open a position when, for example, if an incorrect quantity was removed, and the drawer or door has already been closed.

**Note**: Only the user who originally opened the position can re-open the position using the re-open position feature.





On the Patient Usage Browser, select the line item for the position you want to re-open, then select *Re-open*.

Patient Dispensing		ł	MEDSELECT in MedSelect Flex	( <b>?</b>	Admin, Admin 01:19 pm
< DT Patients	MedOrders Overri	de Kits Usage	Dispense Verification		
Channels, Carla C. DOB: 03/01/1982	Generic/Trade	Size/Strength/ Form	MedOrder/User Qty	Status	Event Date
Potent ID: 1000304 Visit #: 0300165 Admission date: 03/07/2020 Gender: Female	predniSONE DELTASONE	1 TAB 10MG U/D	1003001 1 Admin, Admin	Dispensed	17-Mar 01:18 PM
Allergies None Recorded	Waste Label				Return Reopen
Dispense Queue ( 0 <u>Clear</u> items)					

Choose a reason from the list that appears. Two default reasons are configured with your system; however, your system administrator can add additional reasons in the AWS application.

After choosing a reason for reopening the position, click *Re-open* to proceed.

The system records an open position event.

MedOrders	s Override	Kits	Usage	Dispense Verification			
Generic/Tra	ade	Size/S Form	trength/	MedOrder/User	Qty	Status	Event Date
predniSO DELTASON	NE IE	1 TAB 10MG U/D		1003001 Admin, Admin	1	Dispensed	17-Mar 01:18 PM
O C	Please select a	re-open re	eason			⊗	C Return Reopen
	Removed from	wrong posit	ion			- I	
	Removed incorr	ect amount					
					R	e-open	



# 5 - Pick List

You may want to dispense an item without a MedOrder either because the MedOrder at the DT has been changed, or the MedOrder has not yet been processed by the pharmacy.

Follow these steps to dispense an item from the pick list.

- 1. Choose a patient on the MedOrders tab.
- 2. Open the Override/Pick List tab.
- 3. Choose an item on the pick list. A window like this opens:

Patient Dispensing					REHAB1		6
< DTPatients	Medorders Override/Pic	kist Kits (					
CASTANEDA BENIT,GRISELDO	Generic/Tratle		Size/ Form	Strength/	Quantity	Count Remaining	
Room: RH33 00 Patient ID: 4597003	APIPipraze Sup ABILIFY (7)	ply			Back		1
Altris lie date: 04-Apt-2019 Gender: Hale Altregine PENICILLINS Durpenze Queue (O) Remo	OUMAPHI CUIMAPHI ACCUPRIL DS UPSODIOL ACTIGALL NIC PICOLITAT ACTOS (TA	METAZOLINE HCL AY III NASAL SPRAY IL %		Quar	x		
	AMPHETAN ADDERALL (TAB) (	CII	TAB	3 ()	Enter	CP	
	DOXYCYCLINE MC ADOXA (TAB)	NO, (TAB)	1 EA 100M TAB	13			
	OXYMETAZOLINE	HCL SPRAY	15 M	LC.			1
		7	8	9			
		4	5	6			
		1	2	3			
		C	)				

- 4. Type the quantity you want to pick, using the virtual keyboard at the bottom of the window.
- 5. Select *Enter*.





 If you request a quantity that is not available, MedSelect presents a message like this.

only 1 ML is available	
	Ok

 Select OK to return to the pick list, and enter a different quantity. Note that the line item has changed to include Drug Info and KeyPad options.

OXYMETAZOLINE HCL SPRAY AFRIN NASAL SPRAY	15 ML 0.05% SPRAY	1	
Drug Info			KeyPad

- 8. If desired, select *Drug Info* to read drug information about the item.
- 9. Select *KeyPad* to type a new quantity.
- 10. The requested item moves to the dispense queue on the left.

DT Patients	MedOrders Override/Pickli	ist Kits	Usage Dispen	se Verification			
CASTANEDA BENIT,GRISELDO	Generic/Trade		Size/Strength/ Form	Quantity	Count Remaining		
DOB: 09/01/1999 Room: RH33 00 Patient ID: 4597003	ARIPiprazole (TAB)		1 EA 10MG				
/isit #: 008592310143 Idmission date: 04-Apr-2019	OUDARDU (TAR)		TABLET				
Mergies	ACCUPRIL (TAB)		5MG TAB				
PENICILLINS	URSODIOL (CAP) ACTIGALL (CAP)		1 EA 300MG CAP				
Ispense Queue (1 Clear ens) Clear XYMETAZOLIN HCL SPRAY	PIOGLITAZONE (TAI ACTOS (TAB)	3)	1 EA 15 MG TAB				
HRIM MASAL IPRAY Ny: 1	AMPHETAMINE MIX ADDERALL (TAB) CL	(TURE (TAB) CII	1 EA 10MG TAB		CR		
	DOXYCYCLINE MON ADOXA (TAB)	io. (TAB)	1 EA 100MG TAB				
	OXYMETAZOLINE H AFRIN NASAL SPRA	CL SPRAY Y	15 ML 0.05% SPRAY	1			1
	Drug Info					KeyPad	
	ASPIRIN/DIPYRIDA AGGRENOX (CAP)	MOLE	1 EACH 25/200 MG CAP SR				
	ALBUMIN 25% ALBUMIN 25%		50 ML 12.5GM/50ML BOTTLE		CR		
Dispense And Verify	SPIRONOLACTONE	(TAB)	1 EA				

This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.

Page 58



#### 11. Select Dispense and Verify.

- 12. The Patient Charting window opens.
- 13. Choose a route, site, and reason from the lists on the Patient Charting window.
- 14. Select OK.

		Sites	Reasons		
BENIT, GRISELDO 08: 09/01/1999	Intravenous	Bilateral Ears	Medication already on cart	g	
bom: RH33 00 atient ID: 4597003 isit #: 008592310143	л	Bilateral Eyes	Missed Dose		
ender: Male	LEFT EAR	Bilateral Nares			
ENICILLINS	LEFTEYE	Buttock	missea Llose		
ispense Queue (1 Clear	MIS	ChestTube	NPO when scheduled		
KYMETAZOLIN	NAMES OF TAXABLE PARTY.	with the second	New Order not an MedOrder som		
FRIN NASAL PRAY IV: 1	MM	Left Antecubital Fossa	New supply, different size		
<u>***</u>	мт	Left Anterior Chest	Not In Machine		
	NA	Left Arm			
	NAS	Left Deltoid	PATIENT REFUSED		1
			Partial Dose Given		
	NEBULIZATION	Left Ear	Partial dose needed	KeyPad	J
	NG	Left External Jugular			

15. When the Dispense Verification tab opens, remove the item from the specified dispensing location, and scan the item.





### Viewing Medication Details from a Picklist

This window appears if the station has not been set up to receive information from thirdparty clinical information solutions (*eg.* IBM Micromedex<sup>®</sup> or Wolters Kluwer Lexicomp), and a supply has been selected on the picklist.

**Note**: in such a case, supply information is displayed as it was entered in AWS. Select Back to close the window.

Supply	Equivalent supplies
HydrALAZINE HCL (TAB)	0 equivalent supplies
APRESOLINE (TAB)	Barcodes
1 EA	4 registered
25MG	Medorder required
	no
Legend	Supply Alerts
Customer Defined Class	
	Refrigerated
NDC	no
Item Code	
174	
Count remaining	
no	
High alert	
no	



# 6 - <u>Kits</u>

Kits are created to dispense multiple supplies or medications together. Kits are created and maintained at the administrative workstation by user's that have the right to do so, and can be assigned to departments. When dispensed, all the items belonging to the kit are automatically dispensed, unless an item is out of stock. A kit may consist of all the supplies needed for a GI cocktail, or a Telemetry Kit.

# **Dispensing a Kit**

Follow these steps to dispense a kit:

- 1. On the MedOrders tab, choose a patient for whom you want to dispense a kit.
- 2. Open the Kits tab.
- 3. Choose the kit you want to dispense so the items from the kit move to the dispense queue.

Patient Dispensing					MEDSELECT in Me	edSelect Flex	Admin, Admin	09:31 am <sub>Mar 18</sub>	G
< DT Patients	MedOrders		Kits	Usage	Dispense Verifi				
Matthews, Marsha DOB: 08/30/1987	G	eneric/Trade			Size/Strength/ Form	Quantity	Count Remaining		
Room: 102 Pat Spec A Patient ID: 4172002 Visit #: 2002417 Admission date: 01/02/2020	GI Cocktail								
Gender: Female	INDUCTION F	ат							
Allergies None Recorded	TELEMETRY	π							

4. Select *Dispense and Verify*.



5. Gather all the kit contents from the drawers/ shelves/positions that opened.



- 6. Verify the contents of the kit by either scanning the barcode using the barcode scanner, or by selecting Manual Verify.
- Select *Continue* if your policy is to dispense without verifying the kit contents

	MEDSELECT	in MedSelect Flex	? Admin	n, Admin 04:49 pm Mar 17
	Kits Usage Dispense	Verification		
Position	Generic/Trade	Size/Strength/ Form	Status	Verify
Supply Cabinet Position 40	Iidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5	500 ML W 4MG/ML BAG	Please press o	ontinue 0 of 1 scanned
Continue	Too fe	ew Manual verify	y Print lat	Cancel

# **Returning Kit Supplies**

If you find that you do not need the kit, or an item in the kit, you can return the kit or individual items as you return any other dispensed item. Follow these steps.

- 1. Select the patient from the Patient Browser and **Usage.**
- 2. Select the dispense event by selecting the event on the screen or by scanning the medication with the barcode scanner, and select the *Return* icon.
- 3. Select a reason and quantity for the return, and select *Enter.*

Patient Dispensing		٩	MEDSELECT in MedSelec	t Flex	Adm	in, Admin 10:41 am	e
< DT Patients	MedOrders Override H	Gits Usage	Dispense Verification			Pat-Specific	
Matthews, Marsha DOB: 08/30/1987	Generic/Trade	Size/Strength/ Form	MedOrder/User	Qty	Status	Event Date	
Patient ID: 241 Spec A Patient ID: 4172002 Visit #: 2002417 Admission date: 03/07/2020 Gender: Female	lidocaine 2% syrg LIDOCAINE 2% SYRG	5 ML 100MG/5ML SYRG	Override Admin, Admin	1	Dispensed	18-Mar 10:40 AM	
Allergies None Recorded	lidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5W	500 ML 4MG/ML BAG	Override Admin, Admin	1	Dispensed	18-Mar 10:40 AM	
Dispense Queue ( 0 <u>Clear</u> items)	Weste Label					C Return Reopen	J

Return	⊗
Please select a reason. Allergy/Adverse reaction	Supply lidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5W
Cancelled/Rescheduled case	500 ML
DT Automatic Return	BAG
Different route given	Legend NDC
Given in OR	
Not needed Off Unit	I ×
	Enter



4. Place the medication in the open position, and select *Ok*.

Please return lidocaine 2gm/500ml d5w (LIDOCAINE 2GM/500ML D5W) 4MG/ML (BAG) to open position.

Ok



# 7 - Equivalents

## **Equivalent Supplies**

Equivalent items are defined in AWS. When one item is out of stock, another equivalent item may be dispensed in its place. These should be the same items with a different identifier within the system that would satisfy the order.

When dispensing a MedOrder, the specific item may have insufficient quantity to fulfill the order. In this case, the Equivalent window will display to allow selection of an equivalent item. A different quantity of the item may be entered.

When selecting an equivalent, the quantity(ies) necessary to provide the desired dose are <u>not</u> automatically calculated.

# **Finding Supply Equivalents**

Some supplies have equivalent(s) as defined in AWS. The Equivalency Browser opens if meds are out of stock, not stocked or there is not enough stock to fill the order.

Follow these steps to find an equivalent item:

- 1. Select a patient
- 2. Select a MedOrder
- 3. Item would be available for reasons specified earlier.
- 4. Equivalent window displays to allow selection of an equivalent item

5.	If no item is selected	Please select an equivalent supply to be dispensed for the following supply:								
whe click place queu	when the OK button is clicked, no item will be placed in the dispense	morphine oral solution morphine oral solution Order quantity: 2		Strength: 2.5 mg/1.25 mL Size: 1.25 mL Form:						
		Supply	Size/Strength/Form	Max Quantity	Quantity	Count Remaining				
	40000	morphine oral solution morphine oral solution	7.5 mL 15 mg/7.5 mL	2	1					
		Drug Info				KeyPad				
		morphine oral solution morphine oral solution	2.5 mL 5 mg/2.5 mL	6						
						Ok				



6. **Note**: An order on a green background may be out of stock but have equivalents. When you select such an order.

A list of equivalent items does not appear if the supply is not available at the location and there are no equivalents. In this case, an Insufficient Quantity prompt will open.

The Supply Location Browser shows all locations that stock the item. You may not have access to the DTs in all those locations.



# 8 - <u>Usage</u>

MedSelect provides information on dispensed items, by patient. On the Usage tab, you can see the items that a patient has been dispensed, as well as view information on when an item was dispensed.

Follow these steps to view patient usage.

- 1. Choose a patient on the list of DT patients.
- 2. Select the Usage tab to see a window like this.



3. Select a line item to enable additional functions.

Patient Dispensing			MEDSELECT in MedSel	ect Flex	( <b>?</b>	Admin, Admin 04:37 pm
OT Patients	MedOrders Override	Kits Usage	Dispense Verification			Pat-Specific
Matthews, Marsha DOB: 08/30/1987 Room: 102 Pat Spec A	Generic/Trade	Size/Strength/ Form	MedOrder/User	Qty	Status	Event Date
Patient ID: 4172002 Visit #: 2002417 Admission date: 03/07/2020 Gender: Female	lidocaine 2% syrg LIDOCAINE 2% SYRG	5 ML 100MG/5ML SYRG	Override Admin, Admin	1	Dispensed	18-Mar 10:40 AM
Allergies None Recorded	Waste Label					Reburn Reopen
Dispense Queue (O items)	lidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5W	500 ML 4MG/ML BAG	Override Admin, Admin	1	Dispensed	18-Mar 10:40 AM
			Admin, Admin	1	Returned	18-Mar 10:43 AM
	ampicillin adv inj POLYCILLIN-N ADV INJ	1 VIAL 1GM INJ	413 Admin, Admin	1	Dispense Pati	ent Specific 17-Mar 11:29 AM

Select the waste

icon if you want to waste this item. (See page x for more information on wasting.)

Θ

Select the print icon if you want to print a patient-specific label for this item.

- Select the return icon if you want to return the item either to the original position or to the return drawer.
- **C**

Select the re-open icon if you want to re-open the position.

**Note**: Re-Opening is configurable at the department level and can be disabled. Using the re-open function does not increment or decrement inventory. A typical re-open event may occur when a dispense calls for two tablets, but you inadvertently take only one tablet. Use re-open to open the drawer again and remove the second tablet.



# 9 - Auditing

Use the Audit function to count inventory within a position. Depending on your MedSelect system and your facility policies, you may perform audits by shift, by day, by week, or any other interval.

Similarly, you may audit any number of positions or drug classes. For example, your facility may require routine audits only of controlled substances. Or you may only use the audit function to resolve discrepancies.

Your system administrator configures settings (in AWS) that control who performs audits and the frequency with which audits are to be performed. Settings may also specify whether your facility requires the presence of a witness to audits. Only those users with audit privileges may perform audits.

Follow these steps to use the Audit function. Only users with audit privileges may audit supplies.







2. When the Audit window opens, you may be asked to have a DT Witness sign in.



3. You can choose a filter from the drop-down list in the upper right corner, if you want to change the view. The default view is Audit All.

Audit	DT-RH-REHAB1	in DT-RH-REHAB1	JOHNSON, JOYC	E 08:05 am	B
Position Last Audit Date	Trade Name Generic Name	Size Strength Form	Audit all	All	~
RH-REHAB1-DM-3 Drawer 2-4 D	TYLENOL TAB 325MG ACETAMIN TAB 325MG	1 EA 325 MG TAB	Controlled Substances Customer Defined No Class	۲	H
RH-REHAB1-DM-2 Drawer 1-4 C	FIORICET (TAB) ACETAMIN/CAFFEINE/BUTALB (TAB)	1 EA 325-40-50MG TAB	OTC Legend UDM	G	
RH-REHAB1-DM-2 Drawer 4-5 A	TYLENOL ACETAMINOPHEN	20.3 ML 650MG CUP	Close	ø	
RH-REHAB1-DM-1 Drawer 2-2 G	TYLENOL (CAPLET) ACETAMINOPHEN (CAPLET)	1 EA 500 MG CAPLET		6	
Rehab1-REFRIGERATOR Position 302	TYLENOL (SUPP) ACETAMINOPHEN (SUPP)	1 EA 650MG SUPP		ø	
RH-REHAB1-DM-3 Drawer 2-2 D	DIAMOX (TAE) AcetaZOLAMIDE (TAB)	1 TAB 250MG TAB		6	
RH-REHAB1-DM-3 Drawer 1-8 A	ZOVIRAX (CAPS) ACYCLOVIR (CAPS)	1 EA 200 MG CAP		٢	
RH-REHAB1-DM-3 Drawer 4-3 B	ALBUMIN 25% ALBUMIN 25%	50 ML 12.5GM/50ML BOTTLE		C	
RH-REHAB1-DM-1 Drawer 4-1 A	PROVENTIL 0.083% SOLUTION ALBUTEROL 0.083% SOLUTION	3ML BULLET 2.5MG/3ML		e	



Filter definitions are as follows:

AII	Supplies only seen by the rights allowed to the user
Controlled Substances	Schedule 1-V drugs
Customer Defined	A class defined by the hospital, such as Respiratory
No Class	Supplies with no class assigned
OTC Legend	Over-the-counter and Schedule VI drugs
UDM	All supplies in the unit dose module

4. Choose an item to audit. Note that items are listed alphabetically, by generic name.

5.	Select the audit icon	Audit						JOHNSON, JOYCE		G
	to see a							Audit all	All	~
	window shown.	Position Last Audit Date	Ge RH-REH Shelf 2-	AB1-UDM	1-2	Size	Back	Status Qty		
		RH-REHAB1-DM-1 Drawer 1-3 D	FO ALI ALPRAZO XANAX (T	lam (TAB) CI' 'AB) CIV	v	Quantity	/:		G	1
		RH-REHA81-DM-1 Drawer 1-5 A	2 EA 2 Y AL AL 3 C.25 MG 7 AB 3 Sched 4						0	
		RH-REHAB1-DM-3 Drawer 1-6 C	ZYI ALI Lot numb	er					0	
		RH-REHAB1-UDM-3 Shelf 4-4	Expiration date XA 02/07/2020 AL						0	
		RH-REHAB1-UDM-2 Shelf 2-5 12-Jun 08:07 AM	XA, ALPRAZolam (	TAB) CIV		0.25 MG TAB	Enter		0	
		Rehab1-REFRIGERATOR Position 102	CATHELO ACT ALTEPLASE (C	IVASE ATHFLO)		1 EA 2MG VIAL			0	
				7	8	9				
				4	5	6				
				1	2	3				
					0	$\overline{\mathbf{x}}$				

- 6. Count the number of items in the position.
- 7. Using the numeric keypad at the bottom of the window, type the quantity you counted.
- 8. Select *Enter*.

### Display Terminal (DT) User Guide

Page 70



9. If the number you typed resulted in a discrepancy, the status of the position displays like this when the Audit window opens again.

> The text that displays as highlighted, indicates the status and quantity that have been counted, *shown as circled in this figure*.

🗮 Audit	DT-RH-REHAB1	n DT-RH-REHAB1	?	JOHNSON, JOYCE	12:38 pm	B
Position Last Audit Date	Trade Name Generic Name	Size Strength Form	Status	Audit all Qty	All	~
RH-REHAB1-DM-1 Drawer 1-3 D	FOSAMAX (TAB) ALENDRONATE (TAB)	1 TAB 70 MG TAB			C	1
RH-REHAB1-DM-1 Drawer 1-5 A	ZYLOPRIM (TAB) ALLOPURINOL (TAB)	1 EA 100 MG TAB			6	
RH-REHAB1-DM-3 Drawer 1-6 C	ZYLOPRIM (TAB) ALLOPURINOL (TAB)	1 EA 300MG TAB			6	
RH-REHAB1-UDM-3 Shelf 4-4	XANA)( (TAB) ALPRAZolam (TAB)	1 TAB 0.5 MG TAB			0	
RH-REHAB1-UDM-2 Shelf 2-5 12-Jun 08:07 AM	XANA). (TAB) CIV ALPRAZolam (TAB) CIV	1 EA 0.25 MG TAB	Discrepar	at O	6	
Rehab1-REFRIGERATOR Position 102	CATHFLO ACTIVASE ALTEPLASE (CATHFLO)	1 EA 2MG VIAL			٢	
RH-REHAB1-DM-1 Drawer 2-7 B	SYMMETREL (CAP) AMANTADINE HYDROCHLORIDE (CAP)	1 EA 100MG CAP			6	
RH-REHAB1-DM-1 Drawer 1-8 B	CORDARONE (TAB) AMIODARONE (TAB)	1 EA 200 MG TAB			۲	
RH-REHAB1-DM-1 Drawer 3-2 C	ELAVIL (TAB) AMITRIPTYLINE (TAB)	1 EA 10MG TAB			6	

10. If there is no discrepancy you will see the status as Audited as shown below.

audit		MEDSELECT in MedSelect F	lex   ?	Admin, Ad	min 11:30	Dam 🕞
				Filte	rs All	Audit all
Position ↓ Last Audit Date	Generic Name Trade Name	Size Strength Form	Status	Qty		
FLEX DM Drawer 1-1 A 20-Mar 11:30 AM	ALLEGRA fexofenadine	1 CAP 60MG U/D	Audited	4	C	

# **Auditing Without Login Ability**

You may audit a DT when you do not have login rights to the DT.

If you have only audit rights, when you log in, the Audit window appears automatically. Similarly, when you have only restock rights, the Restock window appears. However, if you have both audit and restock rights, the Restock window will appear.



# 10 - Discrepancies

A discrepancy occurs when the user count is different than the system count.

Facilities differ in their policies for resolving discrepancies. Please refer to your facilities policy.

Only select users can resolve discrepancy issues. The person that reported the discrepancy cannot resolve their own discrepancy.

# **Resolving Count Discrepancies**

While dispensing, a user may discover a count discrepancy. Users cannot resolve discrepancies that occurred during their access.

A user must have discrepancy resolution access rights to resolve a discrepancy or correct a failed flag. Refer to the *MedSelect Administrative WorkStation User Guide*, for further information.

A count discrepancy occurs if the remaining supply count does not agree with the system count. This occurs for supplies that require remaining inventory to be counted after dispensing. If this occurs, the count entered is used as the corrected quantity, and the user is recorded as the person who corrected the discrepancy.

Also, the dispense receipt indicates a discrepancy at a count remaining position if the DT has a printer and a dispense count discrepancy occurs. This happens if the remaining count doesn't match the automatic position count on the receipt.

The Discrepancy Resolution window contains discrepancy details including the cabinet position, user and system count, discrepant quantity, the patient's name, and the user's name. There is an area that describes the discrepancy and its resolution.

🗮 Discr	epancies			MEDSELECT in MedSe	elect Flex   ?	Admin, Admin 04: Mar 20	15 pm 🕞
All	~						
Date	Event	Туре	Supply	\$	Size/Strength/Form	Count Remaining	
20-Mar 11:29 AM	Audit	Dept. Resolve Charge	fexofenadine ALLEGRA		1 CAP 60MG U/D		
12-Mar 11:02 AM	I Dispensed	Dept. Resolve Charge	furosemide LASIX		1 TAB 20MG U/D	CR	
11-Mar 04:34 PM	Dispensed	Dept. Resolve Credit	furosemide LASIX		1 TAB 20MG U/D	CR	
05-Mar 04:40 PM	Dispensed	Dept. Resolve Credit	furosemide LASIX		1 TAB 20MG U/D	CR	
						Show previous accesses	Open position
User Admin, Admin Position FLEX DM Drawer 1	-8C			Event Quantity Res 1 User Count 5	solution Description	•	
Supply furosemide LASIX 20MG U/D				System Count 9 Discrepant Count -4			
Patient Thomas, Sandy							
Room/Bed A							



#### To Log in:

Login for those that have access to Discrepancy Resolution:

- 1. Log into the Display Terminal.
- 2. Open the Navigation Menu ("hamburger" icon), and select Discrepancies.
- 3. Select the discrepancy by selecting the medication name.
- 4. Select the *Resolution Description* icon to add a reason.
- 5. Put your description here, then select Save.-



 Select *Resolve* in the lower right corner of the Discrepancy browser.

> There are three ways to resolve a discrepancy, but only manual resolution with a count requires a witness with audit witness rights other than the user who accessed the DT to resolve the discrepancy.

📃 Discr	epancies			MEDSELECT in M	ledSelect Flex	Admin, Admin 03:2	22 pm 🕞
All	~						
Date	Event	Туре	Supply		Size/Strength/Form	Count Remaining	
24-Mar 02:40 PM	Audit	Dept. Resolve Charge	furosemide LASIX		1 TAB 20MG U/D	CR	
24-Mar 11:45 AN	Open Position	Dept. Resolve Charge	furosemide LASIX		1 TAB 20MG U/D	CR	
02-Mar 04:27 PM	Dispensed	Dept. Resolve Credit	albumin 5% ALBUMINAR 59	96	250 ML 12.5GM/250ML VIAL	CR	
02-Mar 03:41 PM	Dispensed	Dept. Resolve Charge	furosemide LASIX		1 TAB 20MG U/D	CR	
						Show previous accesses	Open position
User				Event Quantity	Resolution Description	Θ	
Admin, Admin				0			
FLEX DM Drawer 1			2	2			
Supply				System Count			
furosemide LASIX							
20MG U/D			ا 	Discrepant Count -2			
Patient							
Koom/Bed							
							Resolve


Follow the steps below.

#### Auto resolve

- 1. Return to the Patient Browser.
- 2. Select Audit to open the Audit window.
- 3. Select the position at which the discrepancy occurred.
- 4. Count the items in the location, and type the quantity in the Enter Audit Quantity text box.
- 5. Select *Back* to return to the Audit window.

#### Manual resolve

- 1. Select the Resolution Description icon on the Discrepancy Resolution window.
- 2. Enter the resolution in the box beneath it.
- 3. Select Resolve.

**Note**: A prompt displays if a user tries to resolve his/her own discrepancy. It also displays if that user selects **Open Position**. Select **OK** to return to the Discrepancy Resolution window.

Manual resolve with a count

1. Select **Open Position** on the Discrepancy Resolution window to open the drawer.

The User Count window appears.

- 2. Count the supplies in the drawer.
- 3. Enter the count in the User Count window.
- 4. Select Accept.

Note: If necessary, select Re-open Position to open the position again.

- 5. Select the Resolve check box on the Discrepancy Resolution window.
- 6. Enter the resolution in the box beneath it.
- 7. Select Resolve.

*Note*: There may be *Note*s in the Resolution Description box. View them and other *Note*s in the Previous Access window by selecting **Previous Accesses**. Refer to Viewing Previous Accesses to a Discrepant Position for more information.

?

MEDSELECT in MedSelect Flex



G

Yates, Jay 03:14 pm

## **Viewing Previous Accesses to a Discrepant Position**

1. Select Discrepancies from the Navigation Menu ("hamburger" icon).

Discrepancies

- 2. Select the medication or supply in question.
- 3. Select Show previous accesses.

accesses.	All	~						
The Previous Accesses	Date	Event	Туре	Supply		Size/Strength/Form	Count Remaining	
window will open,	25-Mar 12:50 PM	Stock	Dept. Resolve Charge	opium-belli B & O 16A S	adonna SUPPS	1 SUPP 16.2/60MG U/D	CR	
accesses.	25-Mar 12:50 PM	Stock	Dept. Resolve Credit	opium-bell B & O 16A S	adonna SUPPS	1 SUPP 16.2/60MG U/D	CR	
	25-Mar 10:56 AM	Dispensed	Patient Resolve Credit	opium-belli B & 0 16A S	adonna SUPPS	1 SUPP 16.2/60MG U/D	CR	
	25-Mar 10:36 AM Dispensed Patient Resolve Credit fur LAS		furosemide LASIX		1 TAB 40MG U/D			
							Show previous accesses	Open position
	<b>User</b> Admin, Admin				Event Quantity 0	Resolution Description	0	
	Position				User Count			
	Supply	4			System Count			
	opium-belladonna B & O 16A SUPPS			19 Discrepant Count				
	16.2/60MG U/D							
	Patient							
	, Room/Bed							
								_
								Resolve

 Select **Ok** to close the Previous Accesses window.

= D	iscrepancies			MEDSELECT	in MedSelect Flex	?	Admin, Admin	09:17 am Mar 25	G
All	~								
Date	Event	Туре	Supply		Size/Strengt	h/Form	Count Rema	ining	
24-Mar 02:4	0 PM Audit	Dept. Resolve Charge	furosemide LASIX		1 TAB 20MG U/D		CR		
24-Mar 11:4	5 AM Open Position	Dept. Resolve Charg	Previous Accesses FLEX DM Drawer 1-8 C Iser Oty	Count Remaining	System Count Remain	ing	CR		Т
02-Mar 04:2	7 PM Dispensed	Dept. Resolve Credi	Date Patient Event Type	User Dispense Count	System Dispense Cou	nt	CR		1
02-Mar 03:4	1PM Dispensed	Dept. Resolve Charg	Admin, Admin 24-Mar 02:40 PM , Open Position	4		F	CR		
			McGuinn, Dylan 24-Mar 02:37 PM ,	4 4			Show previous acc	esses Open p	position
User			Open Position			tion	0		
Admin, Admin			McGuinn, Dylan	4 5		- By Ad			
Position FLEX DM Drav	wer1-8C		24-Mar 11:45 AM , Open Position						
Supply furosemide					Ok				

5. Select the Navigation Menu ("hamburger" icon) icon to exit out of the Discrepancies window.



## **Resolving Too Few Dispensed Discrepancies**

A user with witness rights must witness a resolution. Refer to the *Administrative WorkStation Guide*, User Rights for user and group profiles to assign rights.

During a dispense, a UDM may release too few supplies. Follow the steps below to record a discrepancy.

 Within the Dispense Verification window, select *Too Few* to open the User Count window.

Patient Dispensing				MEC	SELECT in Med	ISelect Flex	?   '	Admin, Admin	10:56 am Mar 25	G
C DT Patients	MedOrders	Override		Usage [	Dispense Verifica	ition				
Tinker, Terrence DOB: 06/22/1964 Room: 134 A	Position		Generi	c/Trade		Size/Strength/ Form	Status	Ve	rify	
Visit #: 2003266 Admission date: 03/07/2020 Gender: Male	FLEX UDM SH	ielf 3-4	opium B & O	-belladonna 16A SUPPS		1 SUPP 16.2/60MG U/D	Dispens	sed 0 o	f 1 scanned	
Allergies None Recorded			Too n	nan	Too few	P nual veri	fy Pr	int label	Cancel	

2. Type the actual quantity of the supply that was dispensed, and select *Enter* to accept the quantity typed to return to the MedOrder browser.

Too Few	×
FLEX UDM Shelf 3-4	Actual Quantity Dispensed:
opium-belladonna	
B & O 16A SUPPS	0 ^
1 SUPP	
16.2/60MG	
U/D	
Sched 2	
NDC	

Enter

3. A Failed Supply Position window appears. The position is flagged as failed.



4. Select **Ok.** The user is recorded as the person who corrected the discrepancy.

Supply Position has been failed

0k

**Note:** If the supply is stored in the UDM, only that particular coil is failed. If it is stored in the DM, the drawer is failed. A system administrator can clear the position from either the DT, or AWS.

## **Resolving Too Many Dispensed Discrepancies**

A user must have discrepancy resolution access rights to resolve a discrepancy. Refer to the *Administrative WorkStation Guide*, User Rights for user and group profiles to assign rights.

During a dispense, a UDM may release too many items. Follow the steps below to record a discrepancy when an error causes too many items to be dispensed.

- 1. After selecting Dispense and Verify on the MedOrder Browser, the Dispense Verification window opens.
- 2. Select *Too Many* to open the User Count window.
- 3. Type the actual quantity of the supply that was dispensed.
- 4. Select *Enter* to accept the quantity you typed to return to the MedOrder browser.
- 5. If your station is configured with a return drawer, a message will appear asking if you want to return the supplies. Select **Yes** and return the extra items that were dispensed. Select **No** if you want to make the discrepancy a part of your dispense (and have the discrepancy <u>not</u> be logged).
- 6. A Failed Supply Position window appears only if the items were returned. The position containing the supply is flagged as failed. The user is recorded as the person who corrected the discrepancy. Return the extra items that were dispensed if there is no message.



# **Resolving Restock Discrepancies**

Only users with restock access rights may restock the DT. A user with witness access rights is required to resolve the discrepancy. Refer to the *Administrative WorkStation Guide*, User Rights for user and group profiles to assign rights.

A discrepancy may be discovered while restocking. If the quantity on the screen does not match the supply quantity in the drawer, the discrepancy must be corrected. When a discrepancy is identified, it is logged before restocking the position.

Follow the steps below to resolve a discrepancy:

1. Select the Restock icon for the supply.

Restock		MEDSEI	.ECT	in MedSelect Flex	Admin, Admi	in 03:27 pm Mar 25	G
Inventory Patient-Specific	Retrieve				×	Show all	¥
Generic 🕆 / Trade	Position	Status	Qty	NDC Lot #	Expiration		
5%dextrose/0.45% nacl 1000ml D5% /0.45%NS 1000ML D5/1/2 NS / INFUS 5D4 Legend	Supply Cabinet Position 504	Out of stock	0		09/30/2009		
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	Out of stock	0	1234			
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 4 Bin 3		15	2233	04/10/2023	٥	

2. Select *Adjust* to adjust the quantity if different than the Current Quantity.

FLEX TOWER Door 4 Bin 3		
Supply 70% alcohol ISOPROPYL ALCOHOL	Current Quantity 15	Adjust
00% bottle 1 EACH	Min Quantity 4	
Schedule OTC	Max Quantity 15	
<b>Item Code</b> 70alc	Amount	Maximize
NDC	Lot # 2233	×
	Nearest Expiration	
	04/10/2023	×
Unload amount Expire amount		Stock amount



3. Type in the A Quantity and Enter.

ctual select	Adjustment						⊗
	FLEX TOWER Door 4 Bin 3 70% alcohol ISOPROPYL ALCOHOL 473 ML bottle bottle	;			Actua 14	al Quantity:	
	70alc						
unt to Amount ct <b>Stock</b>	FLEX TOWER Doc Supply 70% alcohol ISOPROPYL ALCOHOL 70% bottle 1 EACH Schedule OTC	or 4 Bin 3	Cur 14 Mir 4 Ma 15	rrent Qua n Quantit x Quanti	antity y ty	C	Enter X
	Item Code 70alc		Am 1	ount	×	< l	Maximize
	NDC		22	233			×
			Nea	arest Ex	piration		
			04	4/10/20	)23		×
	Unload amount E	xpire amount				St	ock amount
snow	Restock		MEDSELEC	CT in MedSel	ect Flex	Admin, Admin	03:31 pm
correct.	Inventory Patient-Specific	Patriava				× Show	wall 🗸
	Generic 1 / Trade	Position	Status	ty NDC	Lot #	Expiration	
	Severe 1 / Hade 5%dextrose/0.45% nacl 1000ml D5% /0.45%NS 1000ML D5/1/2 NS / INFUS SD4 Legend	Supply Cabinet Position 504	Out of stock	0	LUL #	09/30/2009	I
	70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	Out of stock	0	1234		
	70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alo	FLEX TOWER Door 4 Bin 3	:	15	2233	04/10/2023	٨

4. Add the amou restock in the field and sele

amount.

The quantity updated and

Page 78

**Display Terminal (DT) User Guide** 



## **Resolving Retrieve Discrepancies**

Only users with retrieve access rights may retrieve at the DT. A user with witness access rights is required to resolve a discrepancy. Refer to the *Administrative WorkStation Guide*, User Rights for user and group profiles to assign rights.

When retrieving supplies, the actual quantity may differ from the quantity on the screen. Follow the steps below to resolve a retrieve discrepancy.

1. Select the discrepant item from the list on the Retrieve Drawer Inventory window within Restock.

nestock	MEDSEL	ECT in MedSelect Fle	x 📔 🕐 🕴 Admin, A	Admin 02:4	13 pm 🖸
Inventory Patient-Specie Retrieve					
FLEX DM Drawer 2-5 R     Open					
Generic Name ↓ Trade Name	Size Strength	Schedule Form	NDC Item Code	Quantity	Scanned
lidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5W	500 ML 4MG/ML	Legend BAG	LIDOGTT	1	0
lorazepam vial ATIVAN VIAL	2 ML VIAL 2MG/2ML	Sched 4 INJ	LOR1IV	1	0

2. Select Open.

= Restock	MEDSELECT in MedSelect Flex   ?   Admin, Admin	02:44 pm
Inventory Patient-Specific Retrieve		
Open Open		

3. Select Adjust.

E Restock	MEDSEL	ECT in MedSelect Fl	ex 🛛 🕐 🕇 Admin, A	Admin 02:4	3 pm 🕒
Inventory Patient-Specific Retrieve					
FLEX DM Drawer 2-5 R     Open					
Generic Name ↓ Trade Name	Size Strength	Schedule Form	NDC Item Code	Quantity	Scanned
lidocaine 2gm/500ml d5w LIDOCAINE 2GM/500ML D5W	500 ML 4MG/ML	Legend BAG	LIDOGTT	1	0
lorazepam vial ATIVAN VIAL	2 ML VIAL 2MG/2ML	Sched 4 INJ	LOR1IV	1	0
		Empty	Adjust	w returns	

4. Type in the Actual Quantity, and select *Enter*.

Adjustment	8
FLEX DM Drawer 2-5 R lorazepam vial ATIVAN VIAL 2 ML VIAL 2MG/2ML INJ	Actual Quantity:
0055-6547-22 LOR1IV	

This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.



# **Clearing Failed Position Flags**

A position is flagged as failed when a quantity discrepancy indicates a problem. Resolving the discrepancy will clear the failed flag.

Users with restock access rights can manually clear a failed flag. Follow the steps below to clear a failed position flag.

1. Select **Restock** from the Navigation Menu ("hamburger" icon)

Restock		MEDSE	LECT	in MedSelect Flex	Admin, Admin 02:33	om 🕞
Inventory Patient-Specific	Retrieve				× Show all	~
Generic ↑ / Trade OTC	Position	Status	Qty	NDC Lot#	Expiration	
epinephrine 1:1000 amp EPINEPHRINE 1:1000 amp 1 mg/ml / Ampule EpiAmp Legend	FLEX DM Drawer 3-7 C	Below min	4			
erythromycin ERV-TAB 250MG / U/D Eryt250 Legend	FLEX DM Drawer 3-1 A	Failed	10	0074-6304-11	12/31/2014	
famotidine PEPCID 20MG / U/D peptab20 Legend	FLEX DM Drawer 2-2 A		4	0006-0963-48	03/12/2013	
famotidine inj PEPCID INJ 10MG/2ML / INJ Pepc20i Legend	Refrigerator Position 1		7		06/12/2015	

2. Select a failed position from among the list items.

3.	Select the open position icon.	Failed	10	0074-6304-11	12/31/2014	2

The Stock Amount window appears.

4. Check the Current Quantity field and compare this number with the quantity in the position. If the physical quantity does not match the number in the Current Quantity field, you must resolve the restock discrepancy (See "Resolving Count Discrepancies").



5. If the quantity is correct, select the Red Flag to clear the failed position. and then select the Close icon to close the window.

FLEX DM Drawer 3-4 C		
Supply furosemide	Current Quantity 15	Adjust
40MG U/D 1 EACH	Min Quantity 5	
Schedule Legend	Max Quantity 15	
<b>Item Code</b> Furtab40	Amount	Maximize
NDC 0781-1966-01	Lot #	×
	Nearest Expiration	
	09/01/2015	×
Unload amount Expire amount		Stock amount

# **Adjusting a Drawer Count**

The User Count window opens when you select the green Open Position icon. It is used when the count from the drawer does not match what is displayed on the Stock Amount window.

Restock		MEDSEL	ECT i	in MedSelect Flex	? Admin, Admin	03:31 pm
Inventory Patient-Specific	Retrieve				× Sho	wall 🗸
Generic 🕆 / Trade	Position	Status	Qty	NDC Lot#	Expiration	
5%dextrose/0.45% nacl 1000ml D5% /0.45%NS 1000ML D5/1/2 NS / INFUS 5D4 Legend	Supply Cabinet Position 504	Out of stock	0		09/30/2009	
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	Out of stock	0	1234		
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 4 Bin 3		15	2233	04/10/2023	
acetaminophen TYLENOL 325MG / U/D APA3253BLABS OTC	FLEX DM Drawer 2-3 C		4	5111148893	12/30/2012	
acetaminophen TYLENOL 650MG / U/D APAP600R OTC	FLEX DM Drawer 2-6 C		16		12/30/2030	۵

Page 81





1. Select Adjust.

2. Type in the Actual

Quantity, select Enter,

icon to close the Stock

and select the Close

Amount window.



This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.



# 11 - Returning and Wasting

How and when you return or waste an item is dependent on the guidelines at your facility, as well as the recommended practices for using the MedSelect system. Typically, you are required to return an item when the patient refuses it. Returned items must be in their complete form with the packaging intact so that they can be dispensed to another patient without possible contamination.

Most controlled substances are returned to a secure return bin at the Display Terminal. Some items are required to be returned to their original position.

Returns of multidose items may be made to a patient specific position. For example, you may return a bottle of Children's Tylenol, for example, after administering a typical 20 ml dosage from a 280 ml container.

Returned items may not fit into the secured return position at the Display Terminal. These items must be placed elsewhere in accordance with your facility's policies and procedures. When an item has been placed in the secure return drawer at the Display Terminal, only users with Retrieve rights will be able to remove the item from the drawer. Pharmacy personnel or other designees will retrieve the item from the drawer and then restock it to the Display Terminal or return it to the pharmacy.

Items can be wasted through the Display Terminal software; however, wasted items are not physically stored in the MedSelect System. Wasted items must be disposed of according to facility policy and procedures. For example, you may be required to always waste narcotics, or items dispensed from a refrigerator.

# **Returning a Supply**

There are two ways to return a dispensed supply that has not been administered.

- selecting the item from the Usage window
- scanning the item barcode



## Returning a supply from the Usage tab

Follow these steps to return an item from the Usage tab.

- 1. Select a patient from the list of DT patients.
- 2. Select the Usage tab.
- 3. Select the line item you want to return.
- 4. Select the return icon.

**Note**: Depending on your configuration, the system may require you to select a location for the return when there is more than one return drawer at the DT.

Patient Dispensing			MEDSELECT in MedSele	ct Flex	?	Admin, Admin 10:23 am
OT Patients	MedOrders Override	Kits Usage	Dispense Verification			Pat-Specific
Matthews, Marsha DOB: 08/30/1987 Room: 102 Pat Spec A	Generic/Trade	Size/Strength/ Form	MedOrder/User	Qty	Status	Event Date
Patient ID: <b>4172002</b> Visit #: <b>2002417</b> Admission date: <b>03/07/2020</b> Gender: Female	lorazepam vial ATIVAN VIAL	2 ML VIAL 2MG/2ML INJ	416 Admin, Admin	1	Dispensed	12-Mar 11:01 AM
Allergies	Waste Label					Return
			Admin, Admin	1	Returned	13-Mar 04:16 PM

5. Choose the reason for the return, then type the quantity being returned, and select *Enter*.

Return	8
Please select a reason.	Supply
Allergy/Adverse reaction	lorazepam vial
Cancelled/Rescheduled case	2 ML VIAL
DT Automatic Return	2MG/2ML INJ
Different route given	Sched 4
Given in OR	NDC
Not needed	Enter Quantity:
Off Unit	1 1
	Enter

6. Place the item in the designated return location.



### Returning a supply by scanning an item

Follow these steps to return an item.

- 1. Select a patient from the list of DT patients.
- 2. Select the Usage tab.
- 3. Scan the item being returned.
- 4. If there has been only a single dispense of the item, select the reason for the return when prompted.
- 5. If there have been multiple dispenses of the item, MedSelect prompts you to select the appropriate dispense.
- 6. At the prompt, select the reason for the return.
- 7. Type the quantity being returned.
- 8. Select Enter.
- 9. Place the item in the designated return location, as specified in the prompt on the DT.

## Wasting a Supply

Waste a supply when the medication is no longer needed, the medication changed, or any number of other situations that may arise, or are mandated by your facility. Follow these steps to waste a supply.

- 1. Select a patient from the list of DT patients.
- 2. Select the Usage tab.
- 3. Choose the item you want to waste, then select the Waste icon.

Patient Dispensing		I	MEDSELECT in MedSele	ct Flex	?	Admin, Admin 04:36 pm	B
< DT Patients	MedOrders Override	Kits Usage	Dispense Verification				
Thomas, Sandy DOB: 09/05/1944 Room: 106 A	Generic/Trade	Size/Strength/ Form	MedOrder/User	Qty	Status	Event Date	
Patient ID: 5987498 Visit #: 5879835 Admission date: 03/07/2020 Gender: Female	furosemide LASIX	1 TAB 20MG U/D	0128 Admin, Admin	1	Dispensed	27-Mar 01:04 PM	
Allergies PCN,	Voste Label					Return Reopen	J
Dispense Queue ( 0 items)							



4. When the Waste window opens, select a reason for waste.



- 5. Enter the quantity you are wasting, and select *Enter.*
- 6. Waste the item per facility instructions
- 7. When the Usage tab returns, note that the name of the person who wasted the supply, the quantity wasted, and the date of the wasting appear.

Patient Dispensing			N	1EDSELECT in MedSelec	t Flex	?	Admin, Admin 12:36 pm	G
OT Patients	MedOrders Overri	de Kits	Usage	Dispense Verification				
Thomas, Sandy DOB: 09/05/1944	Generic/Trade	Size/St Form	rength/	MedOrder/User	Qty	Status	Event Date	
DDB: 09/05/1944 Room: 106 A Patient ID: 5987498 Visit #: 5879835 Admission date: 03/07/2020 Gender: Eenale	furosemide LASIX	1 TAB 20MG U/D		0128 Admin, Admin	1	Dispensed	27-Mar 01:04 PM	
Allergies PCN,				Admin, Admin	1	Wasted	30-Mar 04:38 PM	

Page 86



## **Returning Supplies with More Than One Drawer**

When returning a supply, the Return Drawer browser opens when there is more than one return drawer at the DT.

- 1. Select a location.
- 2. Select **Open** to open the drawer. The Position Type column may be:

Return Drawer	A return drawer that is connected to the retrieve drawer or a return position designated virtually
Original position	If the medication is allowed to be returned to its original position (non-UDM positions)
Patient-Specific	If the medication is patient specific and there is a position at this DT assigned to the selected patient

## **Returning and Wasting in Offline Mode**

Returning and wasting supplies in offline mode is similar to performing the same tasks in online mode, except you choose the item you want to return or waste from the Med/Supply Browser instead of the Usage tab. When you return or waste an item in offline mode, the item is marked as unknown. When the DT returns to online mode, an administrator must adjust any unknown transactions by assigning the item to a patient record, as follows.

- 1. Select a patient from list of DT patients.
- 2. Click Override.
- 3. Select the supply to be returned or wasted.
- 4. Select *Return* or *Waste*.
- 5. Return/Waste the supply.



# 12 - <u>Retrieving</u>

Pharmacy personnel (or other authorized users) retrieve your returned items in order to restock them for redispensing, or return them to the pharmacy.

# **Retrieving Supplies**

When you return a supply, you place it in the return drawer. When retrieved, the supply may be returned to stock, may be wasted, or may be returned to the pharmacy.

Only users with retrieve privileges may retrieve supplies. Refer to the AWS User Guide for details on assigning user privileges.

If a witness is required, s/he must log in. Refer to the

AWS User Guide for information on witness rights.

Perform the following to retrieve supplies.

- 1. Select *Restock* from the Navigation Menu ("hamburger" icon) to open the Restock tab window.
- 2. Select the Retrieve tab to see all retrieve positions across the top of the window.
- 3. The first retrieve position may already be selected. Select the Retrieve position to be emptied.
- 4. Select the **Open** button for the retrieve position, Arx-NICU-DM Drawer 1-5 R Arx-NICU-Virt Position 2-2 R Arx-NICU-Virt Position 3-2 R and both the return and eneric Name 👃 Size Strength Schedule Form NDC Item Code Trade Name Quantity Scanned retrieve drawers open. abciximab & injection Legend injection 0 1 each 10 mg/5 mL 1 REOPRO injec ABCI10 acetaminophen chew table TYLENOL tablet 1 each 80 mg Legend chew tablet 1 0 A80CHEW **Note**: this isn't cetaminophen oral solution 1 each 40 mg/1.25 mL Legend oral solution 1 0 APAP40SOLN necessary if the TYLENOL oral solution ampicillin injection 1 each 500 mg 1 0 injection AMP500D position is configured ampicillin injection ancomycin in NaCl 0.9% bag ancomycin in NaCl 0.9% bag 1 each 2 gm/250 mL 1 0 as a virtual return bag VANI2000 retrieve.
- 5. If the quantity displayed on the Retrieve window and quantity in the drawer match, you may empty the retrieve drawer contents in any of 3 ways:



- Scan each supply while removing them
- Select each supply and click *Empty*
- Select *Empty All* (as configured in AWS) and remove the supplies from the retrieve drawer.
- 6. If scanning each supply from the drawer. The scanned quantity will reflect the scan(s).
- 7. If the supply cannot be scanned, the supply may be retrieved manually. Select the supply in the list to show the Empty button. Clicking the **Empty** button will record the retrieval for all contents for this supply only.

Arx-NICU-DM Drawer 1-5 R     Open	Arx-NICU-Virt Position 2-2 R	Arx-NICU-Virt Position 3-2 R						
Generic Name \downarrow Trade Name		Size Strength	Schedule Form	NDC Item Code	Quantity	Scanne		
abciximab & injection REOPRO injection		1 each 10 mg/5 mL	Legend injection	ABCI10	1	(		
acetaminophen chew tablet TYLENOL tablet		1 each 80 mg	Legend chew tablet	A80CHEW	1	(		
acetaminophen oral solution TYLENOL oral solution		1 each 40 mg/1.25 mL	Legend oral solution	APAP40SOLN	1	(		
				Empty Adjust	View returns			
ampicillin injection ampicillin injection		1 each 500 mg	injection	AMP500D	1	(		
vancomycin in NaCl 0.9% bag		1 each	L	VANDOOO	1			

8. If the supply remaining has a quantity that does not match the drawer contents, select the supply in the list to show the **Adjust** button. Clicking the Adjust button will display the Adjustment window to provide the actual quantity of the supply in the retrieve drawer.

Entering a different quantity will create a discrepancy associated with the retrieve event. This could result from a user that did not return the correct quantity to the return drawer, or from a user that did not retrieve the correct quantity from the retrieve drawer.

Adjustment					⊗
Arx-NICU-DM Drawer 1-5 R acetaminophen oral solution TYLENOL oral solution 1 each 40 mg/1.25 mL oral solution				Actual Quantity:	
9999464005 APAP40SOLN					
					Enter
	1 e 50	ach D mg		injection	AMP500D
	1 0	ach	_		
	7	8	9		
	4	5	6		
	1	2	3		
		0	×		

- 9. Clicking the **View returns** button will list all returns of the supply to the return drawer, including date, time, and the user.
- 10. Click the **Empty All** button to remove and record all retrieved supplies remaining in the drawer. The **Empty All** button is only available if the *Allow Retrieve All* setting is turned on in the AWS Department Maintenance function.



## Adjusting a Retrieve Drawer Count

The User Count window opens when you select *Adjustment* on the Retrieve Drawer Inventory window. Use the adjustment functionality when the count from the retrieve drawer does not match what is displayed on the Retrieve Drawer Inventory window.

- 1. Enter the amount counted in the retrieve drawer in the Actual Quantity box and select *Enter*.
- 2. Select the close icon to return to the Retrieve window.

Adjustment					×
Arx-NICU-DM Drawer 1-5 R					
acetaminophen oral solution					
TYLENOL oral solution					
1 each				Actual Quantity	
40 mg/1.25 mL				Actual Quantity.	
oral solution				×	
9999464005					
APAP40SOLN					
	1 ea 500	ach ) mg		injection	AMP500
	4 -	a a la			
	10	ach			
	7	8	9		
	7	8 5	9 6		
	7 4 1	8 5 2	9 6 3		
	7 4 1	8 5 2 0	9 6 3 (X)		

# **Restocking/Auditing Without Login Ability**

You may audit or restock a DT when you do not have login rights to the DT.

If you have only audit rights, when you log in, the Audit window appears automatically. Similarly, when you have only restock rights, the Restock window appears. However, if you have both audit and restock rights, without dispense rights, the Restock window appears automatically.





# 13 - Restocking

## **Restocking Supplies**

When a supply is dispensed, it is assumed it will be administered. However, sometimes the patient refuses it, or a nurse may have another reason to return and restock the supply.

Only users with restock privileges may restock supplies (refer to the AWS User Guide for more information on user privileges). Depending on your setup, a witness may be required to access the Restock window (refer to Department Maintenance, in the AWS User Guide to specify a witness login is required).

## **Restocking Standard Drawers**

1 Colort Dooto alstram								Contraction of the local distance of the loc	
1. Select <b>Restock</b> from	Inventory Patient-Specific Retrieve		×					Show all	~
the main Navigation	Supply (generic name)	Position 4	Status	Qty	NDC	Lot #	Expiration		_
Menu ("hamburger" icon) to open the	naloxone injection NARCAN injection 0.4 mg/1 mL / injection NALI.4	Arx-NICU-DM Drawer 1-3 C		15	040912150	1			
Restock window.	acetaminophen oral solution TYLENOL oral solution 40 mg/1.25 mL / oral solution APAP40SOLN Legend	Arx-NICU-DM Drawer 1-4 A		23	999946400	5			
	0.9% NaCl (mini-bag plus) bag(FLR STOCK) 0.9% NaCl (mini-bag plus) bag 100 mL / bag MBPLUS100 Legend	Arx-NICU-DM Drawer 1-4 B	Failed	28	033805531	8 mylot	04-04-2018		
	erythromycin ophthalmic ointment ILOTYCIN ophthalmic oint 1 gm / ophthalmic oint ERYEOPED	Arx-NICU-DM Drawer 1-4 C	Below min	4	481020081	1	04-30-2017		
	0.9% NaCl (mini-bag plus) bag(FLR STOCK) 0.9% NaCl (mini-bag plus) bag 100 mL / bag MBPLUS100 Legend	Arx-NICU-DM Drawer 1-4 D		101	033805531	8 89us4	01-25-2020		
	racepinephrine 2.25% nebulzer solution MICRONEPHRIN or S2 nebulzer solution 2.25 % / nebulzer solution RACE	Arx-NICU-DM Drawer 1-6 A	Out of stock	0	048759019	9	03-30-2017		
	lidocaine/prilocaine 2.5-2.5 % cream EMLA cream	Arx-NICU-DM Drawer 1-7 A	Out of stock	0	016803575	5			

2. If desired, select a column header to sort the information on the browser. By default, the positions are sorted by Supply or Position, based on the AWS department sort setting for the Restock Window.



Page 92

- 3. The position list may be filtered by selecting a filter on the top right of the restock window.
  - Show All Shows all positions at this station •
  - Show below min Shows all positions that are • below minimum
  - Show failed Shows all positions that are marked • as failed
  - Show out of stock Show all positions that are • out of stock
  - Close Closes the popup menu ٠

Show all	$\sim$
Show all	
Show below min	L
Show failed	
Show out of stock	
Close	

4. Select the position you want to restock.

The position row is	Inventory Patient-Specific Retrieve		×					Show all	~
nignlighted and a green	Supply (generic name)	Position $\downarrow$	Status	Qty	NDC	Lot #	Expiration		
Open icon appears.	naloxone injection NARCAN injection 0.4 mg/1 mL/ injection NALL4	Arx-NICU-DM Drawer 1-3 C		15	040912150	1			
	acetaminophen oral solution TYLENOL oral solution 40 mg/1.25 mL / oral solution APRAP4QSOLN Legend	Arx-NICU-DM Drawer 1-4 A		23	999946400	5		đ	
	0.9% NaCl (mini-bag plus) bag(FLR STOCK) 0.9% NaCl (mini-bag plus) bag 100 mL / bag MRPI IISTOD	Arx-NICU-DM Drawer 1-4 B	Failed	28	033805531	B my lot	04-04-2018		

When you restock a count remaining item, a window like that shown below appears, and the system prompts you to count the position contents.





5. After counting, select *Enter* and proceed to restock.

				Re-oper
Supply				
VERSED injection				
2				
- 2 mg/2 mL				
injection				
Sched 4				
Position				
Arx-NICU-DM Drawer 1-2 A				Enter quantity in position:
Status				
Quantity				
CR				
NDC				
0409230517				
Nearest Expiration				
Nearest Expiration 02-01-2017				Ente
Nearest Expiration 02-01-2017	7	8	9	Ente
Nearest Expiration 02-01-2017	74	8	9	Ente
Nearest Expiration 02-01-2017	7 4 1	8 5 2	9 6 3	Ente
Nearest Expiration 02-01-2017	7 4 1	8 5 2 0	9 6 3	Ente

## **Restocking Using a Barcode Scanner**

1. Log in to the DT. If you only have the restock access right but not the DT login right, the Restock window displays.

Note: Select Restock if the Patient Browser displays when you log in.

2. Scan the barcode on the supply you want to restock. The Stock Amount window displays with the correct position. If the supply is stocked in multiple positions, a window will open asking you to select the position to restock.

**Note**: if you scan a supply barcode, but the barcode is not registered in the system, a prompt asks if you want to register the barcode. Select **Yes**. The Barcode Registration window opens. Follow the steps described in "Registering Barcodes for Restocking".

3. Provide a quantity and select **Stock Amount**, then, as necessary, provide the lot number and/or earliest expiration date.



## **Adjusting a Stock Amount**

Use Restock to verify and change the quantity of a supply in a drawer or unit dose bin.

Perform the following to adjust a stock amount.

1. Select a position on the Restock window and select the green Open Position icon as shown in the second picture to open the Stock Amount window.

Restock		MEDSEL	ECT	in MedS	Select Flex	? Admin, Adr	nin 02:30 pm Mar 31	Ð
Inventory Patient-Specific	Retrieve					×	Show all	$\checkmark$
Generic ↑ / Trade	Position	Status	Qty	NDC	Lot #	Expiration		
5%dextrose/0.45% naci 1000ml D5% /0.45%NS 1000ML D5/1/2 NS / INFUS 5D4 Legend	Supply Cabinet Position 504	Out of stock	0			09/30/2009		I
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	Out of stock	0		1234			l
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 4 Bin 3		15		2233	04/10/2023		

Restock		MEDSEL	ECT i	in Med	Select Flex	? Admin, Admin	02:31 pm Mar 31	Ð
Inventory Patient-Specific	Retrieve					× SI	now all	$\checkmark$
Generic ↑ / Trade	Position	Status	Qty	NDC	Lot #	Expiration		
5%dextrose/0.45% nacl 1000ml D5% /0.45%NS 1000ML D5/1/2 NS / INFUS 5D4 Legend	Supply Cabinet Position 504	Out of stock	0			09/30/2009		I
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	Out of stock	0		1234		٩	





Page 95

2. Select <i>Adjust</i>	FLEX TOWER Door 3 Bin 3	<b>E S</b>
	<b>Supply</b> 70% alcohol ISOPROPYL ALCOHOL 70% bottle 1 EACH	Current Quantity O Min Quantity 1
	Schedule OTC	Max Quantity 5
	Item Code 70alc	Maximize
	NDC	Lot # 1234 ×
		Nearest Expiration
	Unload amount Expire amount	Stock amount
3. If your Department	Adjustment	⊗
include the Audit Fa Position option, a window would appea and you would be required to do an au Refer to the Auditing section of this manu	S iled FLEX TOWER Door 3 Bin 3 70% alcohol ISOPROPYL ALCOHOL 473 ML bottle dit. bottle J al.	Actual Quantity:
	70alc	
		Enter

- 4. Type in the Actual Quantity of the contents and select *Enter*. If your count does not match the system count, a discrepancy will be created.
- 5. Select Unload to remove supplies that you may want to Unload, and select Expire if you want to remove Expired items.
- 6. Select Stock amount to restock supplies to the proper count. .
- 7. Select *Maximize* if you want to maximize the quantity identified on the Stock Amount window.
- 8. Enter the Lot number and earliest expiration.



9.

Page 96

Select the Close icon to return to Restock.	FLEX TOWER Door 3 Bin 3	
	Supply 70% alcohol ISOPROPYL ALCOHOL 70% bottle 1 FACH	Current Quantity Adjust 0 Min Quantity 1
	Schedule OTC	Max Quantity 5
	Item Code 70alc	Amount Maximize
	NDC	Lot # ×
		Nearest Expiration
	Unload amount Expire amount	Stock amount

## **Adjusting a Drawer Count**

The User Count window opens when you select *Adjust* on the Stock Amount Browser. It is used when the count from the drawer does not match what is displayed on the Stock Amount window.

FLEX DM Drawer 2-6 C		
Supply acetaminophen TYLENOL 650MG	Current Quantity 14 Min Quantity	Adjust
U/D 1 EACH	5	
Schedule OTC	<b>Max Quantity</b> 20	
Item Code APAP600R	Amount	Maximize
NDC	Lot #	×
	Nearest Expiration	
	12/30/2030	×
Unload amount Expire amount		Stock amount



1. Enter the amount counted in the drawer in the Actual Quantity box, and select *Enter*.

Adjustment		8
FLEX DM Drawer 2-6 C acetaminophen TYLENOL 1 SUPP U/D U/D	Actual Quantit	ty:
APAP600R		
		Enter
FLEX DM Drawer 2-6 C		
Supply acetaminophen TYLENOL 650MG U/D 1 EACH	Current Quantity 12 Min Quantity 5	Adjust
Schedule OTC	Max Quantity 20	
<b>Item Code</b> APAP600R		Maximize
NDC	Lot # 22222	×
	Nearest Expiration	
	12/30/2030	×

2. Select **Stock Amount** to add any quantity needed, and enter a lot number and expiration

date.

 Select the Close icon to return to the Inventory window as shown below. The correct inventory amount will be displayed.

Restock		MEDSELECT	in MedSelect Flex	Admin, Admin	04:03 pm 🕒
Inventory Patient-Specific	Retrieve			× Show	rall 🗸
Generic 🕆 / Trade	Position	Status Qty	NDC Lot #	Expiration	
596dextrose/0.4596 naci 1000ml D596 / 0.4596NS 1000ML D5/1/2 NS / INFUS 5D4 Legend	Supply Cabinet Position 504	Out of stock 0		09/30/2009	1
70% alcohol ISOPROPYL ALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 3 Bin 3	5	1234	03/10/2025	
70% alcohol ISOPROPYLALCOHOL 70% / bottle 70alc OTC	FLEX TOWER Door 4 Bin 3	15	2233	04/10/2023	
acetaminophen TYLENOL 325MG / U/D APA3253BLABS OTC	FLEX DM Drawer 2-3 C	4	5111148893	12/30/2012	
acetaminophen TYLENOL 650MG / U/D APAP600R OTC	FLEX DM Drawer 2-6 C	15	22222	12/30/2030	۵

Display Terminal (DT) User Guide

Page 97

Stock amount

Expire amount

Unload amount



## **Restocking Patient-Specific**

Restocking patient-specific is different than restocking standard drawers because no count is required.

- 1. In Restock, select the Patient-Specific tab.
- 2. Select a position to open the drawer.
- 3. Select *Restock* to restock supplies.
- 4. Select Unload to remove supplies.

Restock		MEDSELECT in MedSelect Flex	Admin, Admin	02:52 pm	e
Inventory Patient-Specific Retrieve					
Position 4	Patient		Room		
FLEX DM Drawer 4-1 A	Matthews, Marsha		102 Pat Spec		
Supply Cabinet Position 103	Thomas, John		105		
			Restock	Unload	

5. Select the Navigation Menu ("hamburger" icon) icon to return to the Navigation Menu ("hamburger" icon).

# **Registering Barcodes for Restocking**

When you scan a barcode and the scan does not match a registered barcode within the system, a prompt asks you to register the barcode.

1. Select Yes.

Restock

Barcode not recognized: 04100257. Would you like to register this new barcode?

Yes No





2. Select the product that will be associated with the scanned barcode.

**Note**: Select the highlighted **Back** button to return to the Restock window.

eneric Name 😺	Size	Schedule	NDC
rade Name	Strength	Form	Item Code
Р			
*PT MED - REFRIGERATED *Refrigerated Pharmacy Doses	1 EA	Sched 6 N/C	6526
A			
ACEBUTOLOL (CAP)	1 EA	Legend	3028
SECTRAL (CAP)	400MG	CAP	
ALBUMIN 5%	50 ML	Legend	1637
ALBUMINAR-5 5%	2.5GM/50M	1L INJ	
ALBUTEROL	30 ML	Legend	60
PROVENTIL	2MG/5ML	SYRUP	
ALBUTEROL INH bullet	0.5 ML	Sched 6	N 6765
PROVENTIL INH bullet	2.5MG/0.5M	MLINHALATIO	
ALPRAZOLAM (TAB)	1 EA	Sched 4	2735
XANAX (TAB)*	0.25 MG	TAB	
ALPRAZOLAM (TAB)	1 EA	Sched 4	2736
XANAX (TAB)	0.5MG	TAB	
AMOXICILLIN/K CLAVULANATE (TAB)	1 EA	Legend	5395
AUGMENTIN (TAB)	875MG	TAB	
AMPHETAMINE MIXTURE (TAB)	1 EA	Sched 2	6281
ADDERALL (TAB)	10MG	TAB	
AMPHOTERICIN B LIPID (INJ)	50 ML	Legend	5731
AMPHOTEC (INJ)	100MG/501	MLVIAL	
AMPICILLIN/NSS (IV)	100 MI	Legend	

3. Select **Register** to register the barcode

K Barcode Registration				(	$\otimes$
Generic Name ↓ Trade Name	Size Strength	Schedule Form	NDC Item Code		
Ρ					Α
*PT MED - REFRIGERATED *Refrigerated Pharmacy Doses	1 EA	Sched 6 N/C	6526		B C D
A					E
ACEBUTOLOL (CAP) SECTRAL (CAP)	1 EA 400MG	Legend CAP	3028		F G H
ALBUMIN 5% ALBUMINAR-5 5%	50 ML 2.5GM/50M	Legend LINJ	1637		I J K
ALBUTEROL PROVENTIL	30 ML 2MG/5ML	Legend SYRUP	60	Register	L M
ALBUTEROL INH bullet	0.5 ML	Sched 6		_	N
PROVENTIL INH bullet	2.5MG/0.5M	ILINHALATION	6765		P
PROVENTIL INH bullet ALPRAZOLAM (TAB) XANAX (TAB)*	2.5MG/0.5M 1 EA 0.25 MG	ILINHALATION Sched 4 TAB	2735		P Q R S
PROVENTIL INH bullet ALPRAZOLAM (TAB) XANAX (TAB)* ALPRAZOLAM (TAB) XANAX (TAB)	2.5MG/0.5M 1 EA 0.25 MG 1 EA 0.5MG	Sched 4 TAB Sched 4 TAB	2735 2736	_	O P Q R S T U V
PROVENTIL INH bullet ALPRAZOLAM (TAB) XANAX (TAB)* ALPRAZOLAM (TAB) XANAX (TAB) AMOXICILLIN/K CLAVULANATE (TAB) AUGMENTIN (TAB)	2.5MG/0.5M 1 EA 0.25 MG 1 EA 0.5MG 1 EA 875MG	Sched 4 TAB Sched 4 TAB Legend TAB	2735 2736 5395		P Q R S T U V W X
PROVENTIL INH bullet ALPRAZOLAM (TAB) XANAX (TAB)* ALPRAZOLAM (TAB) XANAX (TAB) AMOXICILLIN/K CLAVULANATE (TAB) AUGMENTIN (TAB) AMPHETAMINE MIXTURE (TAB) ADDERALL (TAB)	2.5MG/0.5M 1 EA 0.25 MG 1 EA 0.5MG 1 EA 875MG 1 EA 10MG	Sched 4 TAB Sched 4 TAB Legend TAB Sched 2 TAB	2735 2736 5395 6281		P Q R S T U V W X Y Z
PROVENTIL INH bullet ALPRAZOLAM (TAB) XANAX (TAB)* ALPRAZOLAM (TAB) XANAX (TAB) AMOXICILLIN/K CLAVULANATE (TAB) AUGMENTIN (TAB) AMPHETAMINE MIXTURE (TAB) ADDERALL (TAB) AMPHOTERICIN B LIPID (INJ) AMPHOTEC (INJ)	2.5MG/0.5M 1 EA 0.25 MG 1 EA 0.5MG 1 EA 875MG 1 EA 10MG 50 ML 100MG/50M	Sched 4 TAB Sched 4 TAB Legend TAB Sched 2 TAB Legend ILVIAL	2735 2736 5395 6281 5731		0 P Q R S T U V W X Y Z



Page 100

4. Select **Yes** if the barcode will be used both for restocking and dispensing.

- OR -

Restock

Select **No** if the barcode will be used <sup>us</sup> only for restocking.

**Note**: After a selection is made, the application automatically returns to the Restock window.

Should this barcode be used for dispensing? If not, it will only be used for restocking.



# **Restocking/Auditing Without Login Ability**

You may audit or restock a DT when you do not have login rights to the DT.

If you have only audit rights, when you log in, the Audit window appears automatically. Similarly, when you have only restock rights, the Restock window appears.



# 14 - <u>Index</u>

#### 2

#### Α

Adding	
adjust	
Adjust	. 77, 79, 82, 89, 95, 96
Adjustment	
Administrative WorkStation (AWS)	
audit witness	

#### В

barcode scanner			15,	20,	21,	47,	51,	62
biometric reader								32
biometric scanner					15,	20,	21,	32
browser	.48,	55,	60,	72,	75,	76,	87,	91

### С

Cancel cancel a dispense	
caution	
CDM	
chained	
chart	
Charting	50, 59
clean	
clear	. 25, 38, 48, 76, 80, 81
clear failed	
client	
Compact Drawer Module	
compartment	
compartments	
Continue	
Correct Usage of MedSelect <sup>™</sup>	9
count 13, 18, 53, 54, 67, 71, 72, 73	, 81, 90, 92, 95, 96, 98

### D

danger	8
discrepancies	71
discrepancy 18, 21, 38, 70, 71, 72, 73, 75, 76, 77, 79, 80, 8 95	39,
Discrepancy Resolution71, 72,	73
dismiss	48
dispense12, 20, 21, 24, 27, 35, 37, 38, 39, 40, 42, 43, 4	45,
46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 57, 58, 61, 62, 64,	,
66, 71, 75, 76, 85, 90	
Dispense	76
dispensing12, 13, 21, 22, 38, 46, 49, 50, 51, 53, 54, 59, 6 71, 88	54,
Display Terminal (DT)	20
doctor	44

## **Display Terminal (DT) User Guide**

Page 101

Documentary Conside	erations8
drawer . 12, 13, 18, 2	1, 22, 24, 25, 26, 27, 38, 48, 53, 55, 66,
73, 76, 77, 81, 83,	84, 87, 88, 89, 90, 94, 96, 97, 98
drawers	
due orders	
due window	

## Ε

ELM	
equivalent	
equivalents	
error	2, 26, 27, 38, 76
errors	
exclusive	
External Lock Module	

## F

failed	. 14, 25, 26, 35, 38, 71	, 75,	76,	80,	81,	92
Failed		, 38,	75,	76,	80,	95
find			2,	12,	62,	64
fingerprint		. 15,	21,	30,	31,	32
fingerprint registration	on					31
fingerprints						31
flag				71,	76,	80

## G

Getting Started	
gray	
green	

#### Η

#### I

Images/Database Disclaimer	9
Index	
injectable	
insufficient quantity	
integrated tower	

### J

te tre e d	
joinea	

#### Κ

key	
kit 61, 62	
kits	

This document is the property of ARxIUM, Inc. and may not be copied or communicated to a third party or used for any purpose other than that for which it is supplied without written authority from ARxIUM, Inc.



Page 102

#### L

label	
labels	
linked	
lock module	
lockout	

### Μ

manual	2, 12, 21, 26, 27, 28, 72, 95
medication12, 13, 23, 24, 33, 63, 72, 74, 85, 87	43, 45, 46, 47, 48, 53, 55, 62,
medications	
MedOrder 12, 13, 20, 33, 36,	38, 39, 43, 44, 47, 48, 49, 50,
52, 57, 64, 75, 76	
message	26, 27, 47, 49, 53, 58, 76
messages	
mounting	
multiple	
My Patients	

#### Ν

note	8
Notes :	103
notice	

#### 0

Open26, 54, 55, 57, 61, 67, 72, 73, 79, 81, 87, 88, 92, 94 oral
order12, 31, 35, 37, 38, 39, 44, 45, 46, 47, 48, 49, 50, 64 65, 88
orders 12, 33, 35, 37, 44, 46, 48 out of stock

#### Ρ

patient9, 11, 12, 20, 21, 24, 25, 33, 34, 3 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 62, 64, 66, 71, 83, 84, 85, 87, 91, 98	35, 36, 37, 39, 40, 52, 55, 57, 61,
pharmacist	44, 45
pharmacy check	
picklist	49, 51, 52, 60
position.21, 23, 24, 25, 26, 35, 38, 53, 54, 5	55, 56, 63, 66, 67,
69, 70, 71, 73, 75, 76, 77, 80, 81, 83, 87, 98	88, 92, 93, 94,
position flag	80
positions 14, 24, 25, 26, 28, 38, 55, 61, 67,	87, 88, 91, 92, 93
Previous Accesses	
printer	
PRN	35, 44, 47, 48
process	
proximity card reader	

### Q

quantity.35, 38, 49, 50, 54, 55, 57, 58, 62, 64, 69, 70, 71, 73,

#### 75, 76, 77, 78, 79, 80, 81, 84, 85, 86, 88, 89, 94, 95, 97

#### R

receipt	
registering	21
Registering Barcodes	
Resolve	
Restock 70, 77, 79, 80, 8	88, 90, 91, 93, 94, 96, 98, 99, 100
Retrieve	
Return	
Returned	
Returning	52, 54, 55, 62, 83, 84, 85, 87

#### S

Safety Conventions	8
scan	49, 59, 89, 93, 98
scanner	15, 21, 30, 31
scanning	47, 62, 83, 85, 89
SCM	28
search	
select 12, 25, 39, 46, 47, 48, 49, 50, 53, 5	55, 62, 63, 65, 71,
72, 78, 82, 84, 85, 86, 89, 90, 91, 93, 95,	96, 97, 98
selecting	37, 62, 83, 92
server	
single item	
standard	18, 24, 29, 98
Stock Amount 80, 81, 82, 9	93, 94, 95, 96, 97
storage cabinet	
supplies 10, 12, 13, 20, 21, 24, 25, 28, 29, 5	50, 52, 53, 61, 64,
67, 69, 71, 73, 75, 76, 79, 87, 88, 89, 91,	95, 98
supply cabinet module	22
Supply Cabinet Module	28

## Т

Table of Contents	4
therapies	
Too Few	
Too Many	

#### U

UDM	21, 22	, 23,	24,	38,	52,	55,	69,	75,	76,	87
unit dose module										69
Unit Dose Module									22,	52

#### ۷

Verify	37,	38,	47,	49,	50,	54,	59,	61,	62,	76
Verifying									33,	49
viewing										37

#### W

warning	
wasting	
when restocking	21
white	



Page 103

witness ......18, 25, 33, 44, 50, 67, 72, 75, 77, 79, 88, 91

Reader's/User's Notes :